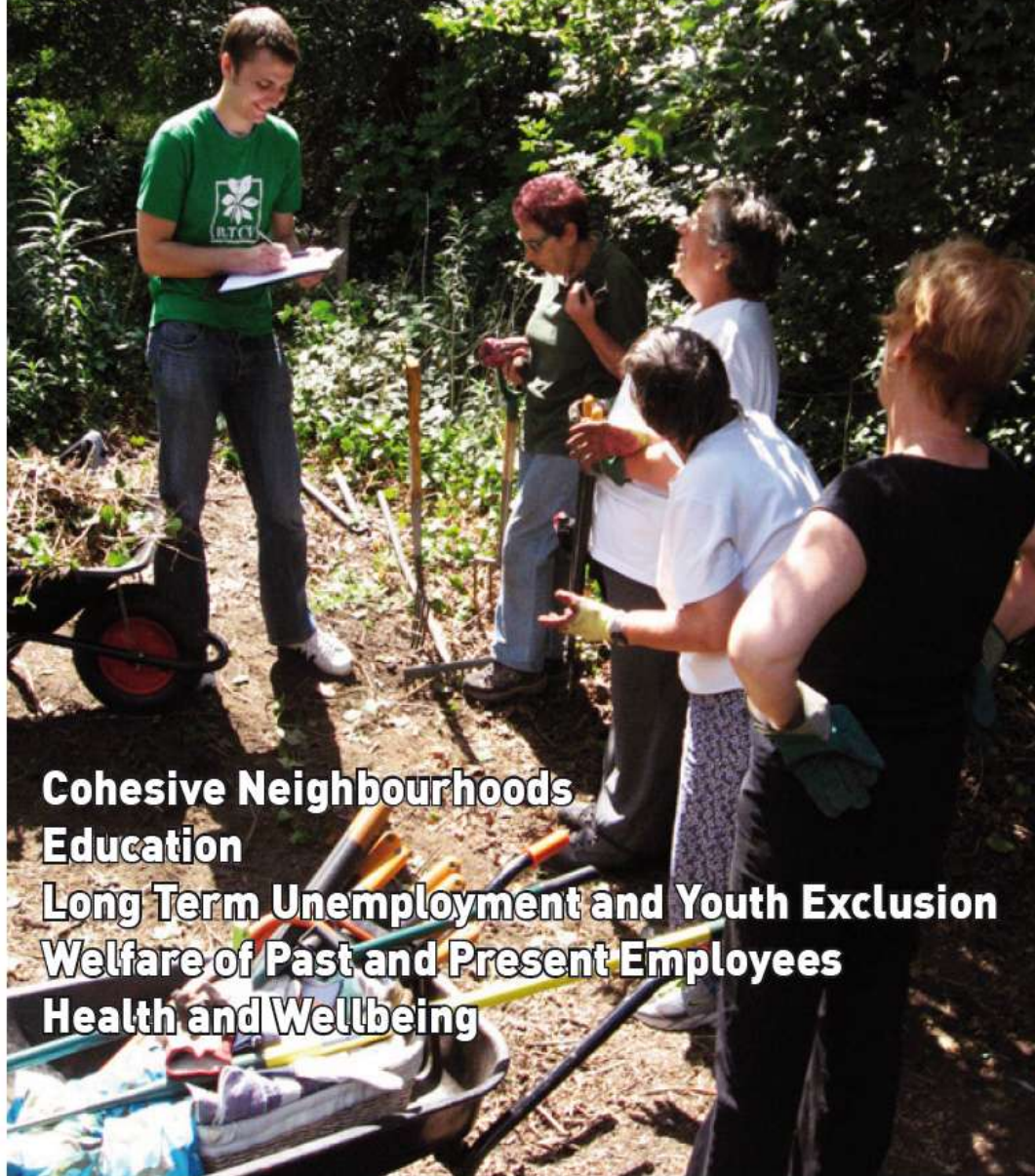


John laing
making infrastructure happen

Community Projects

Report prepared by David Whipp



Cohesive Neighbourhoods
Education
Long Term Unemployment and Youth Exclusion
Welfare of Past and Present Employees
Health and Wellbeing

Contents

Introduction	6
Cohesive Neighbourhoods	7
<i>Trafford Hall (CMMP)</i>	7
<i>Croydon (CMMP)</i>	9
<i>Cheetwood (CPR)</i>	10
Education	14
<i>Extended Schools (CMMP)</i>	14
<i>The Prince's Teaching Institute (CP)</i>	14
<i>The Reading Agency (CP)</i>	17
<i>Springboard (CP)</i>	17
<i>Atlantic College (CMMP)</i>	18
<i>Young Readers' Programme (CPR)</i>	20
<i>Learning Through Landscapes (CP)</i>	22
<i>Kidscape (CP)</i>	22
<i>Hertfordshire Groundwork (CP)</i>	23
Long Term Unemployment and Youth Exclusion	28
<i>Prince's Trust Building Better Lives (CMMP)</i>	28
<i>Hounslow (CMMP)</i>	30
<i>Depaul UK (CP)</i>	31
Welfare Past and Present Employees	34
<i>John Laing Charity Fundraising Endeavours (CP)</i>	34
<i>Make a Difference (CMMP)</i>	34
<i>Welfare Previous Employees (CMMP)</i>	35
Health and Wellbeing	37
<i>MARAC Lewisham (CMMP)</i>	37
<i>BTCV Green Gyms (CP)</i>	41
<i>Homeless Link (CPR)</i>	42
<i>Groundswell (CP)</i>	44
<i>Emmaus (CP)</i>	45
<i>Team Programme Young Enterprise London (CPR)</i>	46
<i>FareShare (CP)</i>	48

Maintenance of Community Investment Programme	50
<i>Trust Deficit Budget (CMMP)</i>	<i>50</i>
Projects in Development, Key Partners	50
Appendix A <i>John Laing Charitable Trust Funded Projects 2010-11</i>	51
Appendix B <i>The 10 projects committed to for 3 years Community Mark Monitored Projects (CMMP)</i>	52
Appendix C <i>Community Mark Submission Projects (CMMP)</i>	55

The 10 projects committed to for 3 years Community Mark Monitored Projects (**CMMP**)

Cohesive Neighbourhoods	7
3 Trafford Hall (CMMP)	7
8 Croydon (CMMP)	10
Education	14
1 North Swindon Schools (CMMP)	14
4 Atlantic College (CMMP)	18
Long Term Unemployment and Youth Exclusion	28
5 Prince's Trust, Building Better Lives (CMMP)	28
7 Hounslow (CMMP)	30
Welfare Past and Present Employees	34
6 Make a Difference (CMMP)	34
9 Welfare Previous Employees (CMMP)	35
Health and Wellbeing	37
2 MARAC Lewisham (CMMP)	37
Maintenance of Community Investment Program	50
10 Trust Deficit Budget (CMMP)	50

The 9 projects submitted for the Community Mark Award

Cohesive Neighbourhoods	7
<i>Trafford Hall (CMMP)</i>	7
<i>Cheetwood (CPR)</i>	10
Education	14
<i>Atlantic College (CMMP)</i>	18
<i>Reading is Fundamental (now the National Young Readers' Programme) (CPR)</i>	22
Long Term Unemployment and Youth Exclusion	28
<i>Prince's Trust Building Better Lives (CMMP)</i>	28
Welfare Past and Present Employees	34
<i>Make a Difference (CMMP)</i>	34
<i>Welfare Previous Employees (CMMP)</i>	35
Health and Wellbeing	37
<i>Homeless Link (CPR)</i>	37
<i>Team Programme Young Enterprise London (CPR)</i>	46

Introduction

In 2009 John Laing was successful in achieving the national standard of community investment excellence, the Community Mark. We continue to build on these achievements, with a Gold Award in both 2010 and 2011 for the Business in the Community (BITC) CR Index, following on from the Silver Award in 2009.

John Laing's Community Investment Programme has five targeted areas of activity:

- *Cohesive Neighbourhoods*
- *Education*
- *Long Term Unemployment and Youth Exclusion*
- *Welfare of Past and Present Employees*
- *Health and Wellbeing*

This report follows these key identified areas, highlights significant achievements in the quarter ending June 2011 and targets future priorities for the quarter ending December 2011.

Within each identified area there are two categories of project:

- *Community Mark Monitored Projects, (CMMP), identified as projects in the Community Mark Award which John Laing would publicly report progress.*
- *Community Projects with Core Partners*
 - *(CPR), for which John Laing has previously provided details to Business in the Community (BITC)*
 - *(CP), for which limited information has been released to BITC*



Cohesive Neighbourhoods

Trafford Hall (CMMP 3)



Trafford Hall is a recognised centre of excellence providing national training for community activists who want to make a real difference to their local neighbourhoods. John Laing is funding a variety of DIY programmes for community activists whilst simultaneously assisting Trafford Hall's ambitions to become a carbon neutral centre.

Impacts and Future Plans

Trafford Hall estimates that since work started on the energy efficiency upgrade of the hall their consumption of oil and electricity has reduced by 10%, and gas use is down by about 1%. With planning permission granted in August after a lengthy wait for both solar panels, to the south, west and east elevations of the hall together with secondary glazed windows throughout the hall and annexes, the centre can now quickly progress to the next phase of gaining greater efficiency and move closer towards their goal of becoming carbon neutral.

DIY Community Action Training and Grant Programme

The overall aims and objectives of this Trafford Hall programme are to train community volunteers from the UK in subjects focusing around the themes of sustainability, health, local social enterprises, supporting families and diversity in communities. Courses are run over two or three days, on a residential basis, at Trafford Hall in Cheshire. Trafford Hall is the home of the National Communities Resource Centre, a registered charity. It is the only national training centre offering free residential training and support to volunteers living and working in low-income communities in the UK. All the courses at Trafford Hall focus on enabling people to build skills, knowledge and confidence to help them improve their communities. The residential nature of the training enables strong networking to take place, providing community links and establishing support between volunteers across the UK. In the period March 2011 to October 2011 8 courses have taken place in subjects as diverse as; Running Social Events, Developing Community Cafes, Getting your Menus Right, Drug Proofing your Kids, Mediation and Working as a Committee. In total a total of 129 people attended courses enabling them to deliver their individual community projects even more effectively. The attendance for the vast majority, 97%, was only made possible through the payment of bursaries.

"Thank you very much for an enjoyable and helpful training in a great environment! ...Beautiful grounds and gardens which provide the right space for rest, retreat and reflection/learning"

Community Mark Commitment Trafford Hall (CMMP 3)

Project Name	Trafford Hall (CMMP 3)
Commitments to sustain and improve your community impact in next 3 years?	Trafford Hall will be retained as a Core Community Partner, working with them to ensure the long term sustainability of the centre. We will also continue to fund one scheme with them; this will be jointly decided at a later date.
How you will measure your commitments?	Level of leveraged funding attracted Hours of Management Time Number of participants on funded scheme.

Community Mark Submission 2008 (CMMP 3)

Project name	Trafford Hall (CMMP 3)
Inputs to this project.	John Laing has supported Trafford Hall from its original concept stage to its current position of being the National Communities Resource Centre. John Laing continues to support Trafford Hall develop new and innovative courses, in the past 3 years we have supported a new programme with a cash payment of £150,000. The grant supports a programme called DIY Community Action. Community volunteers are supported in developing their plans, by attending a relevant 3 day residential course and then providing support to apply for a small community grant of up to £2,000 to kick start their activities.
The sustainable difference you are trying to make in the community.	The long term success and sustainability of Trafford Hall. We know from experience how difficult it is for a newly established group to raise money without any track record. This project enables volunteers to use their energies to ensure early success, rather than have their early enthusiasm squashed when raising start up funding becomes their first and last obstacle. For Trafford Hall to become Carbon Neutral.
What the project has contributed to the community so far. Inputs to this project.	John Laing' long term commitment was recognised in BITC's Jubilee Year with an award of a Silver Big Tick From April 2007 to March 2008 six 3 day residential courses. 100 participants of which 55 were new to Trafford Hall. Total of 45 groups attended courses This generated the payment of 10 small grants totalling £16,988.50. The project sets the latest standards for refurbishment and new build, demonstrating best practice.
The difference the project has made to the business. Inputs to this project.	Our work with Trafford Hall provides a great example of our ability to work in long term successful partnerships. The project demonstrates our ability to find solutions that remove the barriers to successful delivery. The programme provides us with the evidence that community activation takes time and effort if it is to be sustained. Action can be community lead if supported and the programmes are complimentary to large scale authority lead regeneration schemes It provides us with the evidence that communities will lead from the front if Authorities do not try to organise or dictate. These small projects have a wide geographical spread and all are in areas of social need. They are seed projects, some will flourish and some will flounder, but it will provide us with evidence in future years in future bids that we have a grass route connection, right from the inception of energised and successful community groups. The project also proves that whilst money is a barrier a lot can be achieved with a little if it is invested with ongoing support. Our staff benefit from the latest thinking in terms of refurbishing and creating carbon neutral schemes. It allows us to track and understand the grants and funding available for carbon neutral schemes It widens our business network and sphere of influence It allows us to raise the bar or justify our understanding of potential clients commitment to zero carbon as we are funding work to these new and emerging standards.

Croydon Town Centre (CMMP 8)

Croydon Council Urban Regeneration Vehicle (CCURV) is a long-term, 28 year, partnership between Croydon Borough Council and John Laing to regenerate the centre of Croydon, which started in November 2008. This 50:50 joint venture with Croydon Council provides John Laing with the opportunity to make a real difference by supporting Croydon's communities and local businesses.

To this end, John Laing, the Council, local partners and supply chain parties developed a socio-economic regeneration strategy for CCURV, focusing on how the lead contractors for CCURV's initial projects could optimise the advantages of working together.

John Laing's Stuart Yeatman leads our project in Croydon. He has been supporting the development of Croydon Commitment from its early development and is now a member of Croydon Commitment's board. John Laing, as a Founding Patron of Croydon Commitment, made a total donation of £75,000. All the money raised for Croydon Commitment's Grass Roots Trust until March 2011, £220,000 has been matched pound for pound by the Government, providing a total legacy for the Grassroots Fund of £440,000.

Outcomes

Together with Sir Robert McAlpine (the lead contractor for the Public Services Delivery Hub), our strategic approach has already resulted in significant local benefits during the early stages of the construction process, such as:

- Over £200k of contracts awarded to local businesses through SRM's supply chain
- Over 18% local employment achieved on-site
- Training, Learning & Visitors Suite opened which provides a much-needed facility for the use of local community groups
- Engaging schools and local colleges to deliver lessons linked to the construction industry and to expand upon careers in construction-related industries

CR Day - Strategic Partnerships



On Thursday 6 October John Laing's Strategic Partnerships team took part in an outdoor makeover at the Oasis Shirley Park Children's Centre in Croydon, which was arranged through Croydon Commitment.

The team of 21 tackled a large, extremely overgrown area (pictured right) which was once used as an outdoor classroom but had been left unkempt for some time. The aim of the day was to clear the area and make it accessible for the children to use as a wildlife garden.

The team got straight to work with the strimmer



(kindly donated by Croydon Tool hire) and began clearing rubbish, weeds and brambles – they even found a pond underneath it all inhabited by ten frogs! They then planted bulbs, plants and trees, as well as putting up bird feeders, windmills and an insect tower. By the end of the day the team had created the perfect outdoor classroom and wildlife garden and the children were delighted.



Community Mark Commitment Croydon Town Centre (**CMMP 8**)

Project Name	Croydon Town Centre Croydon Commitment (CMMP 8)
Commitments to sustain and improve your community impact in next 3 years?	Work with existing community partners to develop schemes in Croydon Town Centre, to capitalise on the investment being made in conjunction with Croydon Council for the regeneration of the Town Centre 4.
How you will measure your commitments?	Number of schemes/activities Access to activities by groups normally excluded Partnership working between Not for Profit Organisations, number of organisations working collaboratively to develop sustainable delivery solutions.

Cheetwood (Manchester) (CPR)

The Cheetwood Millennium Centre is an Urban Village Hall one of nine centres across the United Kingdom developed by Fields in Trust, with grant funding from the Millennium Commission and the assistance of John Laing. The centres in deprived urban environments provide multi use space that can be accessed, at affordable prices, by the local community. The Cheetwood Centre re-opened in April 2009, having been closed for 3 years.



The Manchester Centre was the only one of the nine projects across the UK that had failed to thrive and John Laing offered to help Fields in Trust to find a solution, given the companies long association with Fields in Trust, the operating name of the National Playing Fields Association.

Outcomes

The Cheetwood Centre has engaged with local people and created networks of support with linked agencies. Since reopening two years ago the centre welcomed a total of 16,124 visitors, with 50% of these visits being made children under the age of 14. They have delivered 12 Community Days and 232 sports sessions.

The centre has had an enormous impact on local anti social behaviour and crime rates. It is note worthy given the economic demographics of the area and proximity to Manchester City Centre that none of the estates residents have been involved in the recent Manchester Riots.

Cheetwood has established partnerships with local organisations that now use the building regularly, including:

- Afro Caribbean Elders who meet 5 nights a week
- Manchester City Council who regularly hold meetings at the centre
- Sport 4 Life who deliver training sessions
- Tung Sing Housing Association who hold tenants meetings quarterly



Manchester City's reduction in grants to local community organisations for Activities, Training Courses and Events is now having a significant impact on the centres ability to hire out its facilities.

Despite this the centre is still offering activities including:

- Football sessions twice weekly
- Multi-sports weekly
- Drama sessions weekly
- MC/DJ sessions weekly
- Alternative therapies weekly
- Roller discos
- Fun Days

The Centre is very proud to have become a recognised community asset; a code of conduct has stopped all vandalism and anti-social behaviour within the Centre's grounds. The area is still deprived, but the centres work aspiring the estate's children to want to improve their neighbourhood has lead measurable improvement in crime rates.

	2009-10	2010-11
Burglary	80	21
Criminal Damage	33	16
Car Crime	69	38
Rowdy Behaviour	96	57
Drug Offences	20	15
Robbery	12	9



The overall turn around on the estate since the centre has opened is remarkable, the local housing company now has a waiting list of 3 to 4 applicants for each available property, as opposed to two years ago when an average of 3 offers per home was being refused.

Police Feedback, "Cheetwood was a no go area before the centre reopened, but now we feel safe on the beat"
CSO officer

The Centre has suffered greatly from the availability of grant funding available, not just to the Big Life Group but perhaps even more importantly to the small local charities who previously hired the facilities. Following a series of meetings with local residents and the centres stakeholders a plan has been agreed for the future of the centre.

The centre will work towards three main themes;

- 1. Support to the Youth on the estate especially during holiday times.*
 - 2. Training Academy for apprentices.*
 - 3. Social Enterprise options for local residents through the Friend of Cheetwood Centre.*
- 1. School holidays: Youth provision to reduce anti-social behaviour, teach discipline and improve skills, a successful bid for a Youth Fund commissioning contract from Manchester City Council has secured £23k to run a goal setting to encourage return to education, employment and training plus diversion from crime programme for 11-19 year olds. Bids also being prepared for the Home Office Communities Against Crime fund to deliver further diversionary activities. The housing association who owns the local estate, Guinness Northern Counties (GNC) is also committed to supporting holiday provision due to the benefits to its local residents from the reduction in anti social behaviour and will contribute a minimum of £10k per annum.*
 - 2. Term time daytime: Training academy for apprenticeships, a bid has been submitted to generate £10-£15k per annum rent for 3 years to run outreach and employment support services linked to apprenticeships with GNC for property care/caretaking teams. Channel 4s The Fairy Jobmother was secured to run one-off project this autumn and this needs to act as a springboard for further apprenticeship opportunities and securing additional funding. As well as worklessness training, the centre intends to also run life skills training e.g. parenting support group*
 - 3. Social enterprise: The parents have identified a need for an event venue for weddings and birthday parties as all other local venues are affiliated with restaurants and they cannot afford their rates. The parents are establishing an organisation, Friends of Cheetwood and then will be supported to bid for funding to establish the venue company as a social enterprise. They are willing to run this themselves on a voluntary basis in the evenings and weekends and see opportunities, dependent on success, to extend the training academy to a full event service e.g. IT skills developed to create invitations, cooking skills to offer the events a full catering service, achieving driving qualifications linked to wedding car service etc. Whilst their children are young they cannot take full advantage of the worklessness training*

academy opportunities but the idea of business incubation and gaining accreditation via voluntary work is providing a high level of local motivation and participation.

Community Mark Submission 2008 Cheetwood (**CPR**)

Project name	Cheetwood (CPR)
Inputs to this project.	The initial project in 1998-2000 included the provision of a full time project manager on secondment, fully expensed, car, travel, etc and with technical back up supplied by the company The reopening commitment included business development staff to agree business plan together with regional office team to identify local organisation to run the centre, together with local sector specialists, to assist with identifying further funds held by Statutory authorities John Laing Charitable Trust has a three year funding commitment to the centre operators, Big Life Centres of £35,000 followed by £25,000 and then £15,000 John Laing will sit on the centres management group, with commitments from local specialist staff working in both the Primary Health Care and Police and Justice.
The sustainable difference you are trying to make in the community.	Funding sources brought to the centre The centre is in a deprived area and the activities must be affordable if they are to meet the aspirations of the centre. For example if the centres running costs are £250,000 per annum, expectations are that the community would only be able to contribute £50,000 for payment of activities. Number of groups operating activities Initial target are 10 groups each operating 2 weekly activities Number of sessions attended, 20 sessions with an average of 10 attendees, 200 attendances per week.
What the project has contributed to the community so far. Inputs to this project.	To date our involvement has had the direct consequence of a £100,000 refurbishment. Commitment from the Local Authority for funding from sports and leisure and youth services. Direct support from the Police with involvement and support from the community policing team.
In the difference the project has made to the business.	Cheetwood as a ward is as bad as it gets, in terms of criminal behaviour, low employment, and low health. Demonstrating commitment to an area has been seen by Manchester City Council as a sign of John Laing's confidence that we have the understanding to know what the issues are, the contacts to be able to find solutions and the tenacity to stick with a problem not of our making because we want to make a difference. The project also forces our staff to think about the communities and users of our buildings and what part they play in communities. This has lead to finding unexpected links, for example between police, health services and the Youth Court. It has also propelled the understanding of new approaches, creating links between Manchester and other areas of our business, such as Nottingham, who unknown to us had been following Manchester's example.

Education

Extended Schools (CMMP 1)

The Swindon's Schools cluster continues to increase the use of the schools by the local community, working closely with users to develop an array of opportunities for Swindon's residents. The schools have gained recognition as centres for community activity out of school hours.

The teachers and pupils are benefiting from Swindon's schools becoming one of the UK's first clusters in BITC's Business Class initiative.

Our schools launched Business Class in Swindon on 19th October. This partnership model has been developed by Business in the Community, as a needs-led partnership model to engage business and schools in collaborative structures. In the programme each school in the cluster is supported by a local business; providing business support, mentoring and coaching. Nationwide building society has agreed to fully fund this programme, £20,000 each year for the next three years for all five schools within the cluster including the two secondary schools owned by John Laing. The schools will have access and support from local staff not only at Nationwide, but also Zurich and Honda. As the Business Class initiative relies on business with significant local employment, Laing's role in Swindon will be supportive and anticipate that they will adopt a school in close to our Head Office in London Victoria as the initiative spreads.

John Laing has made a commitment of £10,000 each year for the next 3 years to enable the schools heads of departments to be funded to attend The Prince's Teaching Institute, which we believe will provide complimentary support to the schools, with a focus on supporting heads of departments to excel in their specialist subjects, with the benefits cascading through the departments staff.

The Prince's Teaching Institute

The Prince's Teaching Institute (PTI) is an educational charity which raises ambition and challenge in state schools by providing professional development for teachers. The PTI is a member of the Prince's Charities Foundation and it currently supports English, History, Science, Geography, Maths and Modern Foreign Language teachers. In the 2009/10 academic year alone the PTI reached over 1,800 teachers and over 140,000 pupils from a wide range of state secondary schools in England.

The Institute believes that young people's opportunities in life are maximised by having inspiring teachers who espouse high ambition for all, irrespective of background or ability, and who enthuse their pupils through their passion and knowledge of their subjects. The PTI has carefully built up a reputation for delivering the highest quality professional training, in partnership with the University of Cambridge, and has been



successful in raising the challenge of the work done in some 200 schools affecting the education of over 170,000 children.

The £10,000 for the 2010/11 academic year has been used as follows:

- *Isambard Community School:*
 - *Head of Science attended our Schools Programme Day on 4th July, and has been successful in receiving a PTI Mark for increasing the challenge of their departments' work in 2010/11 (See details below)*
 - *Head of Mathematics attended the November 2010 residential and opted to join the Schools Programme*
 - *Headteacher, Rachael Matthey, attended Headteachers' Residential in January 2011 and indicated that she wished to be part of the first trial cohort of schools who will shape the PTI Schools Leadership Programme (see SLP details above)*

- *Nova Hreod School:*
 - *Headteacher, Julie Tridgell, attended Heads' Residential in January this year and has opted to join the Schools Leadership Programme trial cohort*
 - *Head of Modern Foreign Languages attended the June 2011 Cambridge residential and has signed up to participate in the PTI Schools Programme*

- *Swindon Academy:*
 - *Head of Science attended the November 2010.*

Future Plans

Encouraged by Heads who attended the Headteacher Conference in January 2011, the PTI announced the recent launch of the Schools Leadership Programme, focused on whole-school improvement. The Schools Leadership Programme will provide a forum for Headteachers to share good practice in school curriculum design, effective recruitment and development of teachers and promote leadership that focuses on teaching and learning.

The Subject Day Courses has now been launched in direct response to the Headteachers' request that the PTI investigate extending its activities to include work with teacher trainees, so that they too may benefit from the subject-based inspiration the organisation has provided. The Courses include six days of training, aimed at boosting the subject knowledge of Teacher Trainees and Newly Qualified Teachers in English, History, Geography, Physics, Biology, Chemistry and Mathematics.

Community Mark Submission 2008 North Swindon Schools (**CMMP 1**)

Project Name	<i>North Swindon Schools (CMMP 1)</i>
Commitments to sustain and improve your community impact in next 3 years?	<p>We are committed to completing development of an exemplar school in North Swindon. We assume there will be an ongoing funding commitment of £30,000 per annum, plus management time, together with subsidised lettings rates.</p> <p>Commitment to date</p> <p>ContinYou, contribution committed in 2008 is £50,000, of which £35,000 allocated to Swindon.</p> <p>Cash to pay for Project Management Staff</p> <p>Staff time to liaise with client and senior teaching staff</p> <p>Staff time to attend community meetings</p> <p>Subsidised use of facilities</p> <p>Project description</p> <p>North Swindon Schools: We have been supporting ContinYou for many years now as they have grown to become one of the UK's leading educational charities. This project was selected due to the difficulties being experienced by ContinYou in meeting the Departments vision for Extended Schools in privately funded facilities, PFI and BSF schools, and examines whether the barriers to performance are real or imaginary. The project aims are to bridge these barriers and create an exemplar extended school, setting the benchmark for others to follow.</p> <p>We are currently working together creating an exemplar Extended School in North Swindon. The objective of an extended school is to provide a learning process that engages all the members of the local neighbourhood, students, parents, workers, employers etc. The project seeks to encourage the local neighbourhood to use the school outside school hours to meet their aspirations for Life Long Learning. The project seeks to find solutions to issues such as pupil exclusion, difficult and disruptive behaviour by finding solutions to the source of the problems. These programmes are as diverse as Dad's and Lad's groups for separated families and Outreach programme, run by the Army Cadet Force, for children identified at risk of exclusion.</p>
How you will measure your commitments?	<p>Number of activities outside school hours.</p> <p>Number of visits to activities.</p> <p>Greater access to schools</p> <p>Increased openness about available funding</p> <p>Higher levels of self motivation from community groups</p> <p>Greater access to schools</p> <p>Benefits to company</p> <p>Increase understanding of how Private Financed is perceived by Teaching Staff</p> <p>Increase understanding of the tensions between Local Education Authorities and head Teachers</p> <p>Developed knowledge of authorities budget holders and difficulties of silo public accounting practice</p> <p>Cross transfer of sector knowledge to assist with local area planning and the setting of local area targets.</p>

The Reading Agency (CP)



John Laing ran the Summer Reading Challenge; based in the libraries we manage in Hounslow, for the second year running. This year's theme The summer reading initiative "Circus Stars" will be led by volunteers across a number of libraries in the UK. It includes incentives, activities and events designed to create a real community buzz around children reading. It is the most successful reading promotion for children in Europe.

The programme with The Reading Agency has proved so successful John Laing Charitable Trust has agreed to provide funding for 4 years, providing a grand total of £80,000 to the programme by 2013.

Further details of what happened in John Laing's libraries can be seen in the Hounslow section of this report.

Springboard (CP)



Springboard is committed to its vision of challenging the effects of under achievement in areas of economic and social disadvantage and to enable children in these areas to recognise their value and achieve their true potential. Our focused approach to literacy means that we are able to increase basic reading and writing skills, and transform the lives of children.

Springboard Aims

- To serve children in socially and economically disadvantaged areas*
- To help children acquire basic literacy skills*
- To help children raise their expectations of themselves and of life*
- To help children strengthen their hope for the future*

How the project works

One to one tuition and mentoring is delivered by highly trained volunteers in a dedicated, school based, Springboard room. The volunteers are supervised by a qualified literacy tutor. Each child receives two 45 minute lessons each week. Any child with a reading and/or writing difficulty can be taught regardless of age for as long as is needed for them to gain competent literacy skills.

The grant from John Laing Charitable Trust was given for the purpose of funding the work being undertaken in the Manchester Hub. This year Springboard have used the grant specifically to meet the cost of running our literacy centre at Claremont Primary School, Moss Side. Next year will be the third instalment of the 3 year grant which will continue to be used to support our work in Manchester, at St Margaret's Primary School, Whalley Range.

This year at Claremont Primary School, The centre began the year with 45 places and this reduced to 30 at the beginning of the summer term. The centre operates each day of the week. The literacy sessions for the children have been conducted by a combination of

volunteers and two qualified literacy tutors who share the role of managing the centre and coordinating the teaching.

This is the story of one particular child who has benefitted enormously from the Springboard tuition funded by John Laing Charitable Trust. The story is told by his literacy tutor:

I first met Keith in September 2010. He was beginning his second year with Springboard and always seemed excited to come and enjoyed talking to the other volunteers.*

Keith was often reluctant to write stories and generate his own ideas, so I got him to write to an imaginary friend and this really captured his imagination. Every lesson he would look for the little envelope hidden somewhere in the room which contained a reply for him. It was brilliant to see him getting excited about his writing.

As a tutor it was so rewarding to watch Keith become enthusiastic about literacy, he began the year feeling unmotivated however once he was presented with challenging and inspiring tasks he wanted to learn and improve.

Springboard is particularly beneficial for a child like Keith, as he lives with his Grandmother and does not get much one to one time. S4C has really helped to develop his social skills and has very much been a safe haven for him. He has really flourished during his 5 terms at Springboard and his success story shows how one to one support helps to get children excited about literacy. Keith now keeps up in class and has confidence in his reading and writing abilities.

**the child's name has been changed to protect his identity*

To compliment the qualitative evidence quantitative evidence of impact is obtained through testing. In June each year the whole Springboard cohort of children is tested, using standardised tests, to provide a snapshot of the progress being made. The analysed results for this year will not be available until the end of July and shall be included in the September Community Report.

Atlantic College (CMMP 4)

John Laing Charitable Trust has paid a bursary place at Atlantic College since their records began. The college was established after the Second World War by Lord Mountbatten to create a model for international harmony.

The college continues to this day to ensure the active participation of students in delivering community programmes that directly benefit the local community and ensure community cohesion. The Extra-Mural Centre at St Donats, near Swansea, is recognised as a world class example of excellence and John Laing looks forward to providing this project with the support required so the lessons learnt can be spread to public sector schools.

Community Mark Commitment Atlantic College (*CMMP 4*)

Project Name	Atlantic College (<i>CMMP 4</i>)
Commitments to sustain and improve your community impact in next 3 years?	Atlantic College will be retained as a Core Community Partner; we will work with them to ensure they meet their aspirations for a new conference centre. We will continue with the 1 bursary place currently provided.
How you will measure your commitments?	Level of leveraged funding attracted Number of participants attending the Extra-Mural Centre (EMC) Number of 2 nd Year Students and ex students volunteering as EMC activity leaders.

Community Mark Submission 2008 Atlantic College (*CMMP 4*)

Project name	Atlantic College
Inputs to this project.	One bursary place at a total of £18,348.00. John Laing records which start in 1985 show that certainly from the date our records began we have always supported a bursary place. The College has plans to share its learning, increase its income by running conferences, and extend the access to its facilities and staff during the summer vacation period. John Laing has committed to invest £400,000 on this programme and trust that our early guarantee of funding will attract other funding bodies to join with us to fund this exemplary college. John Laing will continue to provide professional staff as required to advice on the planning and development of this programme.
The sustainable difference you are trying to make in the community.	Provide benefits to the local community from the substantial community work undertaken for the local community Promote international relations and a global understanding of community values. Initial phase of this project is to secure adequate funding to commence building works. The summer school programme has commenced and we will support the college to highlight the benefits of these activities.
What the project has contributed to the community so far. Inputs to this project.	Atlantic College has an intake of 175 students a year, a total of 350 students in the two years. Between 50% to 60% of all the students are on scholarships or bursaries with funding raised by the 140 National Committees around the world. 30-35 students a year are provided with bursaries and scholarships raised directly by Atlantic College, of which one place is funded by Laing's. 22 students have passed through the college as a result of our direct funding. The students all take the International Baccalaureate, IB, undertaking 5 hours of academic studies a day, with the rest of their time undertaking activities, a major component of which is their community service which forms part of the IB. The college serves 140 communities worldwide, made up of 100 countries Benefiting from their own young adults, Educated to understand the global impact of community lead education and looking to make a difference to the world. A growing international programme of new colleges Setting new benchmarks By providing long term and ongoing scholarship places provides an example for others to follow.
In the difference the project has made to the business.	Our long term Commitment to Atlantic College is testament to the company's desire to learn and understand how we can improve education of the world's children, enabling them to become ambassadors for the benefits of a greater understanding of community values. The project enables our staff to see and understand the project from the position of client. The project provides a great example of how the college and community can both benefit from the opening up of facilities. This evidence is beneficial, raising our aspirations for the level of community access within our own schools. Refer to North Swindon Schools in Q26.

Young Readers' Programme (YRP) (CPR)



The John Laing Charitable Trust has been supporting the National Literacy Trust (NLT) since 2006. The Trust has donated £80,000 to date establishing a programme called "Reading is Fundamental" in Scotland. The successful partnership has led to John Laing Charitable Trust agreeing to a further 3 years of annual funding of £20,000 to extend the reach of the programme. This overall commitment by John Laing Charitable Trust to the programme of £120,000 by 2012 is a reflection of the success and ensuring the programme is run out nationally.

This programme was renamed the Young Readers' Programme (YRP) in early 2010 in order to better describe its work. John Laing's four year funding programme came to an end in Scotland in 2010, with the programme well-established and able to generate sustainable local funding as a result of the proven successful track record of the benefits achieved from this programme. In the previous year's NYRP smashed its targets, with over 2,145 Children benefiting from the programme.

"I am delighted to see this successful programme is spreading. It is often tempting for charities to go on looking for new solutions, as funders like new projects. This too many times is at the expense of good project maximizing their potential"

Michael Hamilton, Secretary of
John Laing Charitable Trust

John Laing has agreed to continue to Fund the programme, bringing the success south of the border, with an initial £10,000, half of the annual donation to assist in establishing the new programme in the North East. Two schools in Middlesbrough will hold a young readers events on 13th October, which will also be attended by a delegation from the Indian charity Pratham. The Literacy Trust is working with Pratham on a British Council funded project.

In the North East, the final portion of the grant is allowing a further 160 children at Ayresome Primary School and North Ormesby Primary School in Middlesbrough to choose three free books to keep at a series of events that emphasise the fun of reading. Events have included a beach party and teddy-bears picnic, complete with teddy bear parachute from the clock tower. These events serve to take the children out of a classroom context and to carry out storytime within the theme of the event, engaging the children with books in a fun way. They then get the chance to choose a book of their own to keep, which may be based around the theme of the event or on something else the child is interested in.

Next year the two schools funded by Laing's in Middlesbrough will be joined by a further three schools in County Durham funded by Sir James Knott Trust.

The remaining £10,000 funding is being used to continue the Young Readers Programme's work in Scotland, with two new Young Readers Programme projects in Scotland reaching a further 160 children. One project is at a special school for boys with emotional, social and behavioural difficulties; they have now held their first event and are looking forward to the second two events in the autumn term. The other is working with looked-after children. This work with looked-after children is taking place in conjunction with Edinburgh's Reading Champion, who is employed by the local authority. The funding from John Laing to NYRP projects in Scotland has been matched by the Robertson Trust to fund NLT's work with disadvantaged children in Scotland.

Community Mark Submission 2008 Reading is Fundamental (**CPR**)

Project name	Reading is Fundamental (RIF) Scotland (CPR)
Inputs to this project.	John Laing Charitable Trust is providing £60,000 to enable the National Literacy Trust to introduce Reading is Fundamental to Scotland. The grant from Laing enables the employment of a coordinator one day a week, together with grant towards project delivery. The 3 year funding package provides the impetus for The Literacy Trust RIF programme in Scotland and subsequent to the programmes start 22 months ago funding has now been secured to work with over 1,000 children a year in Scotland.
The sustainable difference you are trying to make in the community.	The project targets children who come from disadvantaged backgrounds and teaches them to love books, as part of a process to get them excited about reading. So one of the first things that happens is the children are given books to keep, nice new never been opened books. In so doing the children start to take much more interest in their books which they value as a gift and this encourages reading. Number of projects established Number of children benefiting from attending events Number of sponsors funding the events Value of grants received for the programme Value of grants received for the programme in terms of leverage?
What the project has contributed to the community so far. Inputs to this project.	In 2007-2008 10 projects were established in Edinburgh, Glasgow, Dundee and Aberdeen, which provided access to 1015 children. In 2008/9 the programme is targeted to reach c.1800, which was the original target set to reach in year 2010/11 considered as taking the programme to the full capacity of the National Literacy Trust's Scottish Team. Funding has been secured from British Land and Starbucks. Contact and shared practice between Scottish Book Trust (SBT), Children in Scotland and Learning and Teaching Scotland, with a number of events being subsidised by SBT, by the Live Literature Scotland Scheme.
In the difference the project has made to the business.	The programme enables us to demonstrate our long-term commitment to improving education and our understanding of the ways we can assist schools to attain better results, especially when targeted at hard to reach children and young people from deprived backgrounds. This programme demonstrates the enthusiasm and interest generated when an investment is made, giving a young child a gift of books to keep. This investment, providing something new and enabling it to be used creates an energy that encourages better use and self improvement. For a company that invests in providing new schools for the children of Scotland this is a great demonstration of the benefits of the right investment at the right time.

Learning Through Landscapes (LTL) (CP)

Since 2006 the John Laing School Grounds Awards, managed by Learning Through Landscapes have offered support and opportunities for children to learn and develop in stimulating and innovative school grounds. John Laing Charitable Trusts has provided £125,000 financial support to the school grounds awards since 2006, with school grounds awards now established we are working with LTL to develop new access routes to their services in an attempt to promote their services in these difficult financial times.



2011 see the first annual payment of £25,000 to develop the programme in an innovative direction to respond to the challenges facing schools as they seek to counter the financial constraints and the end of the capital programme. LTL's London school grounds programme is aimed to enable as many schools as possible to implement low cost and high impact changes to their outdoor spaces.

Many more schools received practical and targeted support than in previous years. Every school that applied was able to take part in at least one event. Schools were given specific information and ideas to address their individual needs, they benefited from one to one advice from the LTL team and were introduced to the networks of other local schools.

The breadth of support has boosted schools' knowledge and expertise in using and improving their grounds to stimulate children's learning and play. LTL anticipate that future applications will be more inventive and more attuned to addressing identified needs. Crucially LTL believe the new format will better equip schools who don't win one of the 2011-12 awards to be better equipped to implement the low cost and high impact ideas that LTL has introduced them to.

Further details of last year's programme can be seen by following the link below.

<http://www.ltl.org.uk/pdf/1291904956Short-version-FINAL-.pdf>

Kidscape (CP)

The charity Kidscape is committed to keeping children safe from abuse. Kidscape is the first charity in the UK established specifically to prevent bullying and child sexual abuse. Kidscape believes that protecting children from harm is key.

Kidscape works UK-wide to provide individuals and organisations with practical skills and resources necessary to keep children safe from harm. The Kidscape staff equips vulnerable children with practical non-threatening knowledge and skills in how to keep themselves safe and reduce the likelihood of future harm.

John Laing has been supporting Kidscape since 2005 and has donated £100,000 during that period. Generally that support has enabled Kidscape to enhance the number of courses for children and their parents who have experienced bullying along with support for the printing of course material and information leaflets.

Hertfordshire Groundwork Hertfordshire and Bedfordshire (CP)

John Laing have been supporting Hertfordshire Groundwork since its inception more than twenty years ago and has provided a member of staff to sit as a Trustee during that entire period. More recently the Trust has provided donations to support the work that the charity does.

The Trust has supported Hertfordshire Groundwork's work to improve school grounds by funding their staff to enable a free design service and initial practical support to Hertfordshire schools, embarking on new projects formalise plans. This invaluable early help enables schools to evaluate their needs and formalise the concept, with the production of drawings and a brief, which allows potential funders, supporters and future volunteers to visualise the project.



Benefits of the new School Grounds scheme

Our new approach this year of more pupil involvement increases the impact on the schools involved from previous years. In all the participating schools this year, pupils have taken part in consultation about what improvements they would like, often taking a lead. They have also been involved in much of the practical work, creating paths, sculptures and planting. This has helped the proposals and produced better projects for the schools.

Other improvements to the scheme this year have included more match funding secured by the schools to enable larger projects, and a better utilisation of Groundwork's PIT team, allowing them to complete more of the practical tasks for school.



The new pond at Whipperley



Using the new inspection tables

Whipperley Infants School, Farley, Luton



On 20 September Groundwork joined pupils, parents, staff and other invited guests to celebrate the culmination of a year's work to improve the school grounds as part of project funded by John Laing and Creative Partnerships. Following an assembly, the new wildlife pond was officially opened by Mick Hamilton from John Laing and Steve Harvey from Groundwork. Guests at the event were taken on a tour where pupils and their parents were participating in a range of activities to demonstrate how they are using the newly improved grounds.

Photo – Sally Williams Photography
Mick Hamilton & Steve Harvey officially open the new pond at Whipperley

Activities included den building, cooking outdoors on a campfire, planting in the vegetable garden and making “magic potions” in the sensory garden! The physical implementation of these new features came about through a variety of means which included a family action day for pupils and parents when a hedgerow was planted; work by Groundwork's Green Team to build the growing beds and lay paving; business volunteers on our first Eco-Networking event constructed a greenhouse out of plastic bottles and planted a sensory garden and following preparatory work by Groundwork's PIT team, a pond was lined and planted up by a group of employees from Mazars on a Team Building Day in July. To help the school make the most of their newly improved grounds Groundwork's education team will be delivering training for teachers later this month.

Groundwork also runs an after school family gardening club at the school where pupils and their parents grow vegetables for the school kitchen while learning how to do this at home. This gardening project, funded by an Awards for All Lottery grant, is helping the school to fulfil its role as a flagship school for the Food for Life Partnership - a national scheme to improve the quality of food at school. The school became involved in this as a direct result of the partnership with Groundwork.

Oakmere School, Chase Avenue, Potters Bar

A consultation activity with the children took place in July and staff discussed ideas for the school grounds at their team meeting. The school is now in the process of prioritising their ideas and needs for the school grounds which will be used to help create a 5-year vision plan for the school.



New raised beds in the Attendance

Groundwork supported the school in applying for a Lottery Awards for All grant and they have been awarded £6,000. This funding has so far allowed Groundwork to build 5 new

raised beds for the schools gardening club and a special attendance garden which is an area for children with good attendance to use as a reward.



Pupils enjoying bug hunting at the Really Wild after school club.

The funding has also enabled Groundwork to run a 6-week Really Wild after-school club to help children learn about their local environment and how to help wildlife in their school grounds.

Wilbury School, Bedford Road, Letchworth Garden City

During the summer term Wilbury School approached Groundwork for advice and assistance on developing a woodland area in their school grounds. After giving some initial advice it was felt that the school would benefit from becoming one of our John Laing funded schools to give them some further support. The school was delighted at this proposal and very keen.



An initial meeting has been held at the school with senior management, governors and members of staff with a keen interest in developing the school grounds. A consultation with pupils is planned for October to help find out what they would like the woodland area to be used for.

Chauncy School, Park Road, Ware

A project to build a new woodland outdoor classroom at the school was completed at the end of July. During the course of the project 31 young people aged 11 – 16 were involved in planning the amphitheatre and outdoor classroom as a part of their Life Skills programme. They were practically engaged in clearing the site and constructing the amphitheatre. Chauncy School contributed £3,250 towards the costs of Groundwork staff time to deliver the 10 week project and the materials.



The completed outdoor classroom with amphitheatre and log seating



Students have prepared the ground with Mypex and spread woodchip over the surface

Groundwork staff have completed a consultation with Ferrars Junior School about how they would like to improve their grounds and our Landscape Architect will now design the improvements the school wishes to focus on. Their ideas include improving their pond and nature area and an old amphitheatre. This school has been proposed as a venue for 4 team building days which we hope to run with a prestigious Luton based company for 80 of their employees. We are currently working with the school to submit funding bids for the remainder of the improvements.



As part of the project pupils will participate in tree planting in Lewsey Park, which is next to the school. The tree planting which is part of the Big Tree Plant project funded by the Forestry Commission, will give pupils the chance to practise this skill in readiness for planting trees in the school grounds.

Groundwork Luton and Bedfordshire School Grounds Advisory Service

As set out in the proposal to John Laing, Groundwork is continuing an advisory service to other schools in Luton and Bedfordshire. New enquiries have led to a combination of visits by Groundwork's Environmental Education Officer or, for schools that already have firm ideas, a visit by a Landscape Architect for design purposes or the PIT Manager to provide a quote for practical work. Promotion of the service earlier in the summer has led to enquiries from across the area from both schools and Children's Centre's. Below are some examples of advice we have given.

Goldington Children's Centre, Bedford

This Children's Centre serving a particularly deprived area of Bedford runs its own pre-school with subsidised child care for local families. The garden at the Centre is un-inspiring and not fit for use as an area for young children to play safely. We are currently helping the Centre to develop a solution to this problem. It is anticipated that this could be used as a site for Groundwork's next Eco-networking event so that business volunteers can undertake some of the work and also as a site for our first Green Skills project to be undertaken in Bedford (a youth volunteering scheme).

Ramsey manor Lower School Barton Le Clay

The Head teacher at the school contacted us for help with creating growing beds for pupils. Following an advisory visit by an Education officer and the Landscape Team Manager the school have contracted the PIT team to create a school garden with growing beds, footpaths, seating and planting ; and has asked the Education Team to deliver some teacher training about growing for staff.

Caddington Village School

Groundwork is working with the school to transform the site of an old swimming pool into an attractive education garden. From a long „wish list“ provided by the teaching staff, John Laing funding was used to draft a design which was presented to the staff in September. The design was well received and the school will now be putting it on display for parents and asking for their support and assistance to bring the design to fruition. Groundwork will

be assisting the school with funding applications with the aim of commencing practical implementation in the New Year. The school's design is included in the appendix.

Welwyn and Hatfield Veg Fest 2011

£700 of this year's grant funding went to support the Welwyn and Hatfield Veg Fest 2011. The Veg Fest project provided children at 20 schools in the urban Welwyn and Hatfield area with the means to grow their own fruit and vegetables and to take part in a country show style "Vegetable Festival" at the end of the summer term. The extra funds helped to make this celebration a real success and approximately 250 young people and 150 adults attended, The main aim of this project was to help tackle unhealthy lifestyles in urban children by promoting healthy eating and gentle exercise through growing their own fruit and vegetables. The project enabled children to learn about where their food comes from and encourage them, many of them who live in flats or houses with no gardens, to enjoy the outdoors and learn more about countryside issues such as horticulture and food growing.



Long Term Unemployment and Youth Exclusion

Construction and Business Services Leadership Group, Prince's Trust (CMMP)

John Laing plc has been a Patron of The Prince's Trust's Construction and Business Services Leadership Group (CBSLG) since 2006. As a Patron, John Laing plc works in partnership with The Prince's Trust to help

Proud to be a Patron of
The Prince's Trust



support disadvantaged young people across the UK. John Laing has committed to the continued support of The Prince's Trust for the next 3 years. Current discussions have highlighted the desire to be able to demonstrate specific projects where John Laing are working with existing supply chain partners to deliver local employment.

The CBSLG supports young people through the Get into Construction programme, a skills development programme that helps young people find a way into the industry. John Laing plc's significant support of the CBSLG committee and their commitment to the Get into Construction programme has created a wide and exciting partnership with The Trust.

With Construction & Business Services Group funds The Prince's Trust has:

- Between 1st April 2011 and 31st Oct 2011 CBSG have delivered 35 Get Into programmes supporting 391 young people.

Community Mark Commitment Prince's Trust Building Better Lives (CMMP 5)

Project Name	Construction and Business Services Leadership Group (CMMP 5)
Commitments to sustain and improve your community impact in next 3 years?	Maintain commitment to be Patrons of the Group and maintain funding at current levels of £25,000 per year.
How you will measure your commitments?	Number of supply chain partners actively involved Number of activities undertaken for Prince's Trust by employees Value of money raised for Prince's Trust through employee involvement.

Community Mark Submission 2008 Prince's Trust Building Better Lives (*CMMP* 5)

<i>Project name</i>	Building Better Lives (<i>CPR</i>)
<i>Inputs to this project.</i>	John Laing are Patrons of Construction and Business Services Group (CBS). As patrons of The Prince's Trust's Construction and Business Services Leadership Group (CBSLG) John Laing Charitable Trust provides a donation of £25,000 per annum. We are committed to meeting CBSLG's target for 2012, (see Q26).
<i>The sustainable difference you are trying to make in the community.</i>	The Construction and Business Services Group aims to raise the profile of construction as a potential career, whilst equipping young people with the skills they need to secure an apprenticeship and employment, in a programme called Building Better Lives. The initial project is called "Get into Construction" and aims to help the capitals unemployed young people develop the skills they need to work in the construction industry in the run up to the 2012 Olympic Games As patrons of The Prince's Trust's Construction and Business Services Leadership Group (CBSLG) and consequently its Get into Construction course, John Laing looks to consistently engage its employees with the work of The Trust. John Laing is also working with our major construction partners and suppliers to make commitments to CBSLG's targets, on our facilities currently under construction.
<i>What the project has contributed to the community so far. Inputs to this project.</i>	John Laing works with The Trust to encourage the personal development, self esteem and confidence of young people across the UK and specifically in the areas in which we work, both geographically and professionally. By encouraging our staff to participate in The Trust's CVN, John Laing staff share their knowledge and skills with young people who would otherwise not have access to the type of advice and guidance that a blue chip company can offer. By getting involved, our staff also gain a better understanding of the communities that John Laing works with, whilst increasing engagement with their own local community. John Laing provides positive role models for The Trust's young people and gives them valuable motivation and support. As a volunteer at The Trust's recent Business Planning Day, John Laing CEO, Adrian Ewer shared his personal business experience with young people keen to start their own business. John Laing staff also get involved with providing further training for young graduates of The Prince's Trust courses and in some cases jobs, either in a broad sense by hosting The Prince's Trust workshops on Work Placements and CV and Interview Techniques or more specifically by getting involved with The Trust's Get into Construction course. Furthermore, John Laing employees are encouraged to make use of businesses set up by The Trust's young entrepreneurs to source products and services that may assist our projects, e.g. use of photographers for corporate events and the possibility of commissioning artwork for community projects. Processes have been put in place through the partnership to maintain internal awareness of these services and to ensure they are easily accessible on a local basis.
<i>In The difference the project has made to the business.</i>	Developing John Laing staff involvement to encourage fundraising activity and Corporate Volunteer Network (CVN) participation, to bring staff together and develop skills while raising funds for The Trust The programme enables us to demonstrate to our potential clients that we are committed to local employment and maximising the community benefits that can be achieved through our investment. Fostering a closer relationship with the Get Into ... programmes, as a result of being patrons of the CBSLG Expanding the partnership into new areas of engagement wherever there is mutual benefit John Laing key contacts attending Trust events relevant to John Laing interests In recognition of Laing's efforts the Prince's Trust recognised our contribution in an Award for our "vital work for the Construction and Business Services Leadership Group during 2008. This award was given partly in recognition of the many ways John Laing Employees get involved with the activities of the Prince's Trust.

Hounslow (CMMP)

John Laing Integrated Services (JLIS) are contracted by Hounslow Local Authority to deliver their leisure and cultural services. John Laing are working with the community and where possible our core community partners to deliver community programmes in Hounslow.

Circus Stars Summer Reading Challenge 2011



The Hounslow Summer Reading Challenge "Circus Stars" was run again this year between 23rd July and 11th September. Every year in Hounslow we do the Summer Reading Challenge – most library authorities in the UK do the Challenge. However the John Laing Charitable Trust have agreed to support the Reading Agency (who manage the Challenge) financially so that they can continue to develop their volunteering programme. This is a programme which encourages young people to volunteer in their local library over the summer and support children in reading aged between 4 –11.

In Hounslow we developed a comprehensive events programme, delivered in our libraries, to increase participation over the course of the 6 week holiday. The scheme is an excellent way of engaging with children and families and encouraging continued reader development. This year we had a team of young volunteers who supported the delivery of the Summer Reading Challenge in the libraries. Over 2,500 young people took part in the challenge and over 10,000 books were read.

<http://www.hounslow.info/arts/documents/LibryCircusStarsweb.pdf>

Rock on at the Orangery



JLIS staff at Hounslow, working in partnership with the Orange Rock Corps, (June 2011) organised a volunteering project at Gunnersbury Park. By engaging with local communities we saw over 100 volunteers take part in the event, each giving four hours of their time to carry out cleaning and painting works to the Grade-II listed Orangery, in return for tickets to a concert at Wembley Arena. Great fun was had by all and the building is now looking in much better shape!

The Orangery is based in Gunnersbury Park, a beautiful 75 hectare (186 acres) landscape of exceptional mature trees, open grass spaces and historic buildings registered as Grade 2* by English Heritage with 21 separately listed buildings. The Gunnersbury Park Estate was originally owned by Princess Amelia and the Rothschilds. RockCorps is a pro-social production company that uses music to inspire people to volunteer and get involved in their community. To date, over 45,000 volunteers have attended more than 20 live events.

Team Fit Together

Team Fit Together (TFT) a social enterprise established with the support of John Laing and one of their key charitable partners Fields in Trust. TFT funding came to an end in May this year after having employed 78 graduate interns, with the majority undertaking community work within the Hounslow area. The programme was very successful with 4 out of 5 interns now in full time employment and 2 out of every 3 of the interns employed now in graduate level jobs.

The legacy from Team Fit Together is the establishment of the charity Refined Giving, which is now working to produce funding for charities through the refinement of waste.

<http://www.refinedgiving.org>

Depaul Drive Ahead, Broadening Horizons and One to One (CP)

John Laing Charitable Trust has provided £7,500 grant for two of Depaul UK's youth development projects, Drive Ahead together with Broadening Horizons and One to One. The projects target young people aged 16-24 who are homeless, not in education, employment or training (NEET), Young Offender or ex-offender.



Drive Ahead is designed specifically to meet the needs of homeless and neglected young people in crisis who are not in education, employment or training (NEETs) and runs programmes which are clearly structured and designed to develop participants' employability, maturity, numeracy, literacy, IT, budgeting skills and self-confidence. Broadening Horizons provides work experience and apprenticeship opportunities to their client group. Enabling them, very often, for the first taste of work life, to build up their CV's develop career goals and lay foundations for sustained economic activity.



A Drive Ahead a participant and her employment advisor

The One to One project is designed to train volunteer mentors from the general public and match them with ex-young offenders released from London and South East Young Offender Institutions. The aim of the programme is to reduce the social isolation experienced by many ex-young offenders immediately after release which is an important contributing factor in reoffending behaviour.

The grant funding from the John Laing Charitable Trust for the Drive Ahead (London) and programme, has significantly contributed to the sustainability of this skills development project as well as benefiting a wide range of individuals. This impact feeds directly into the London communities from where the Drive Ahead course participants come, helping to make them safer by turning economically inactive and socially excluded people into economically productive and socially active members of their communities. As a result of John Laing's involvement, they are now much less at risk of developing or compounding problems with drugs, alcohol, anti-social behaviour and ultimately offending behaviour which may lead to prison.

Outcomes; for 3rd quarter 2011:

For the this quarter, John Laing Charitable Trust has directly helped 35 homeless young people secure safe accommodation, to move away from NEET status by securing employment, education or training, to end their social and economic isolation and to make constructive, positive life choices.

In September 2011, we received our full accreditation as an approved provider with the YOUNG LONDON WORKING network. This accreditation means we can provide our young people not just with many more and varied work and employment opportunities but also access the support and advice of a broad corporate network and community organisations.



**YOUNG LONDON WORKING
NETWORK – ACCREDITATION.**

DePaul have immediately taken advantage of the opportunities presented by our membership of the network by securing employment opportunities for 2 of service our service users with Debenhams. We intend to exploit all the opportunities presented by this valuable new network.



Goals for 2011: Drive Ahead to run 6 courses with a target of 15 participants on each course

- *Goal 1: Drive Ahead (London) to train 90 young people in calendar year 2011. All course participants to receive an individual support plan – Progress: On Target – In the three quarters of the year we have run 4 full courses and are midway through the fifth. 45 people have been trained and a further 13 are being trained (two people dropped off the current course). We fully expect to reach our stated goal for 2011*
- *Goal 2: 70% of course participants to move on to sustained education, employment or training. Progress: On Target – To date we are on target for the full-year target. Due to two particularly challenging intakes for the courses we are currently below the 70% at 63%. The present intake and those registered for the final course of the year have been subjected to a more rigorous selection process ensuring they have the necessary motivation to succeed and properly benefit from the opportunities the programmes provide.*

- *Goal 3: 100% of course participants to receive financial literacy training. Progress: On Target: 100% of course participants YTD) have received financial literacy training. 30 report they have significantly reduced debt (greater than 30% reduction).*
- *Goal 4: 100% of all course participants to demonstrably improve literacy, numeracy, IT and communication skills or to be referred to appropriate external; agencies for support in cases of learning difficulties and need for ESOL classes. 88% of course participants improved their literacy, numeracy and IT skills. 8 individuals either had complex learning difficulties and were referred to appropriate external agencies for support or were referred to and supported in maintaining appropriate ESOL courses. 5 were already at a competent level and showed no change pre and post course.*

Some of the individual successes John Laing Charitable Trust has helped Depaul UK achieve include:

- *Three students have obtained full-time jobs including retail, child care, social care, clerical work.*
- *One who has obtained a catering apprenticeship*
- *Two who have been accepted onto an Access to Nursing course which will prepare them to apply for a full-time nursing degree course.*
- *One who has secured a marketing (paid) internship.*
- *Four have obtained places on formal vocational training courses at Further Education colleges. These are leading to the appropriate qualifications for beauty therapy, carpentry, youth work and catering,*
- *One has been accepted onto a Foundation Art & Design course with a work placement option.*
- *One has secured work experience sports coaching which will lead on to a structured coaching programme.*
- *One has secured a placement with Cardboard Citizens*

One to One Project

One to One has been incorporated into DePaul's wider outreach and prison resettlement programme using the talents and skills of our prison resettlement staff together with our volunteer coordinator. Notwithstanding the necessary changes to the programme, the number of serving and ex-young offenders benefiting from the One-to-One programme in addition to the related Depaul UK housing resettlement services has been maintained:

- *In this quarter Depaul has recruited 9 new mentors*
- *45 young people have been enrolled as Mentees, (compared to 41 in the previous reporting period)*
- *21 young offenders enrolled as Mentees (compared to 18 in the previous reporting period). Mentors volunteer as either individuals or as part of Corporate Partnerships*
- *6 secured full-time employment (compared to 2 in the previous reporting period)*
- *1 secured place in full-time education*



Welfare Past and Present Employees

John Laing Charity Fundraising Endeavours

In addition to John Laing's corporate commitment to raising money for worthy causes our brilliant staff continue to excel in personal fundraising activities and missions. The last few months have seen some great team efforts and outstanding individual accomplishments in raising money and awareness for various causes; many funded and contributed to by the John Laing Charitable Trust.

Make a Difference (CMMP 6)

John Laing encourages our employees to Make a Difference in their own time. Employees or their immediate families actively involved in Charities are able to apply for a grant of £500 to help the charity meet their objectives. The majority of the grants are in support of small local charities, where £500 makes a real difference. John Laing will also match funds raised by our employees, up to £2,000 in value. In 2011 the Charitable Trust has:

- Matched 28 staff donations, raising an additional £14,263
- Make a Difference Applications, 21 grants at £500.00 each, £10,500

Community Mark Commitment Make a Difference (CMMP 6)

Project Name	Make a Difference (CMMP 6)
Commitments to sustain and improve your community impact in next 3 years?	Maintain commitment to promote the scheme internally and award cheques to all applications that meet the award criteria.
How you will measure your commitments?	Number of applications made Number of Cheques paid Number of MAD case studies published on Intranet.

Community Mark Submission 2008 Make a Difference (CMMP 6)

Project name	Make a Difference (CMMP 6)
Inputs to this project.	Staff Time or that of a member of their immediate family is a pre requisite of the award. Individual grant payments are £500 which can be applied for annually. Staff also have the potential to also have this work as their CSR objective and therefore is included within the company bonus scheme if applicable.
The sustainable difference you are trying to make in the community.	The grants are numerous and cover a range of activities. We hope that the majority of Cheques are paid to small local charities that for whom £500 can make a significant difference. The cheques will not be made to animal charities, or large medical charities, where such small cheques are unlikely to make a significant difference. Our target is for a year on year increase to the number of cheques issued, with 57 awards in 2008 our target for 2009 is 65.

<i>What the project has contributed to the community so far. Inputs to this project.</i>	We measure the number of applications. We request that staff write up short reports about the community benefits which are published on the intranet in an attempt to attract further participation. In 2008 we had 57 applications; this was an increase from 2007 where we achieved 35 applications and 2006 where we had 46 applications. We have budgeted for 2009 £32,500 however we have never restricted grants to applications made in the last decade and would be pleased to exceed our budget.
<i>In The difference the project has made to the business.</i>	The numerous activities undertaken by the 57 staff provide the company with the ability to demonstrate that John Laing Support their staff and immediate family outside work. The small cheques create the need for staff to be able to explain why the cheques are available and the inherent values of the company. The benefit our staff gain from this scheme is evidenced in their MAD write-up's on the Source. We believe in changing the dynamic, providing funding for activities outside the workplace our staff will review and consider which actions make the difference. Make a Difference is available to all staff, there is no requirement to involve line managers or ask permission, we believe it is a very effective way of flattening our corporate structure and ensuring that every one of our staff realises that we rely on them to Make a Difference. Staff also have the potential to also have this work as their CSR objective and therefore is included within the company bonus (details and evidence).

Welfare Previous Employees (CMMP 9)

John Laing Charitable Trust will continue to make payments for winter and summer gratuities, together with hardship payments for qualifying pensioners. The Trust staff made 420 visits in July to September, together with an additional 181 contacts by other means. The Trust staff achieved a total of 1656 contacts so far this year against an annual target of 1808, with a further 287 contacts by other means taking the total to 1943 contacts this year to date.

JLCT organises a series of regional summer outings, enabling our pensioners to catch up on old times. The outings are arranged at convenient locations throughout the UK with the individual retirement clubs.

Community Mark Commitment Welfare of Previous Employees (**CMMP 9**)

Project Name	Welfare of Previous Employees (CMMP 9)
Commitments to sustain and improve your community impact in next 3 years?	Continuation of programme to visit our pensioners. To continue payments of summer and winter gratuities and to make hardship payments where applicable.
How you will measure your commitments?	Number of pensioner visits Number of hardship payments Number of visits requiring support for applications for statutory assistance Collection of data and assistance of reports for the Employers Retirement Association Attendance at retirement club summer outings.

Community Mark Submission 2008 Welfare of Previous Employees (**CMMP 9**)

Project name	Welfare of Previous Employees (CMMP 9)
Inputs to this project.	John Laing has had a policy of supporting existing and former employees to ensure that they are protected from the effects of poverty. To this end John Laing has set aside money from its Trust to provide cash support on an annual basis to those that are "in-need" as well as providing one off support to assist in the alleviation of a particular crisis.
The sustainable difference you are trying to make in the community.	The target is that no long term employee should ever face serious financial hardship. Contact is kept with more than 3,500 former employees. Of these more than 600 are defined as in-need. They are visited by a welfare officer at least once a year to assess individual need. In addition all those over 75 are also targeted for a visit. For 2008 the targeted number of visits was 1,922. The welfare team made 2,261 such visits beating the target by nearly 20%.
What the project has contributed to the community so far. Inputs to this project.	The targeted number of visits has been achieved for each of the last three years and identified instances of need. In 2008 our welfare staff made 2261 visits, which was 118% of the 1922 visits forecast. In 2008 more than £740,000 was spent on welfare payments. For our ex-employees with a need, they receive a summer and winter gratuity. We are also able to help in other ways replacing expensive electrical items like televisions and washing machines that make such a difference to people's quality of life. We also often find ourselves co funding improvements or adaptations, jointly funding with social services and charities such as the Royal British Legion.
In The difference the project has made to the business.	In addition to assisting former employees John Laing also supports existing staff and enables them to stay in employment when a crisis affects them. Due to the sensitive nature of this area it is not possible to report the numbers involved. Staff have the reassurance that help will be provided in moments of crisis.

Health and Wellbeing

Children and Young Persons Service (MARAC Lewisham) (CMMP 2)

The project in Lewisham is attached to the UK's largest Victim Support centre. John Laing's funding supports a full time coordinator for the Multi Agency Risk Assessment Conference (MARAC). This role includes the collection of evidence to enable the department of justice to fund the expansion of the project. Within just a few months MARAC had become operational on a day-to-day basis and grounded into common practice at the Children and Young People's Service at Victim Support.



MARAC has achieved its objective by creating an effective information sharing forum between key agencies. This has already resulted in improved support being made available for victims who are at most risk of repeat victimisation or turning to offending. Cases have already come to light in the MARAC which would have otherwise been overlooked by the mainstream processes. Additionally, the risk assessment process has ensured that effective safety planning for victims and their families are effectively implemented – and with immediate effect. MARAC meetings are now regularly attended by 31 service partners every six weeks.

The Lewisham MARAC is now being staffed by Lewisham Local Authority on a permanent basis and as such we believe the project has now met its objectives of achieving its long term sustainability having been recognised as a valuable resource.

Independent Sexual Violence Adviser, Kingston Hospital

In 2011 John Laing Charitable Trust has provided a grant of £25,000 which will enable Victim Support to recruit an Independent Sexual Violence Adviser (ISVA) to join the new Independent Domestic Violence Adviser (IDVA) service at Kingston hospital, the post will be part-time for one year. The two hospital posts are part of a larger domestic violence (DV) team in Kingston also comprising of a Community Independent Domestic Violence Advisor and a Domestic Violence Children's Project Worker. Victim Support in Kingston will provide specialist advice with regards to sexual violence both in domestic and non-domestic situations allowing our DV team to provide a wider service to more victims.

The project builds from the success of the multi agency approach of the MARAC and takes it to another of John Laing's infrastructure investments Kingston Hospital. The project aims to demonstrate that this targeted approach to support the Victims of Domestic violence will demonstrate a financial saving to the Hospital which will ensure the sustainability of the Hospital working in partnership with Victim Support.

How large is the problem of Sexual Violence in Kingston?

Data collected by the Beyond the Barriers report showed the following:

The Safer Kingston Strategic Assessment (2010/2011) identified that Sexual Violence offences are up by 21.2%, with offences predominantly located in the Kingston Town Centre, which has a large night time economy. The biggest increase has been in Rape offences which have increased 109% (24 offences). 10% of respondents to the Safer Kingston Partnership consultation and 13% of respondents to the Young People in Kingston Survey identified Sexual Offences/Violence as a top three priority. The under-reporting of sexual violence crimes is supported by research. The Violence Against Women and Girls Ready Reckoner estimates that in Kingston, 3,162 women and girls aged 16-59 will have been the victim of a sexual assault in the last year.

How will a multi agency approach target changes that can beat the problems of sexual violence?

The triple win situation

1. Positioning a dedicated ISVA Service within both a sexual health centre and a hospital setting to identify risk earlier on and to increase safety for victims. This can reduce repeat attacks and subsequent clinic and A&E visits; it has the potential to increase crime reporting and reduce the possibility of longer-term consequences for health and mental health.
2. Up-skilling clinic and hospital staff with specialist knowledge will improve Kingston hospital services. It will create a more sustainable and cost-effective solution to deal with their patients.
3. Gaining a more accurate understanding of the prevalence, distribution and determinants of sexual violence and domestic violence through record keeping. This will ensure the needs of victims can be met by the clinic, A&E and other referral agencies – both now and in the future.

The principle objectives are to:

- *Provide an independent, early intervention support and advocacy service for patients at the Wolverton Sexual Health Centre and Kingston Hospital.*
- *Embed good practice by training and supporting NHS staff to respond effectively to disclosures and to set up care pathways with both the ISVA and IDVA services.*
- *Ensure that patients identified as victims of sexual violence can make informed decisions and be supported to report the crime to the police if they so choose.*
- *Offer victims support through the criminal justice system.*
- *Create a seamless and timely referral pathway both locally and nationally through Victim Support's internal and external networks*
- *Take a lead role in working with other agencies, including the police and the Haven Camberwell, to provide an effective response to sexual violence and provide the victim's perspective in strategy development.*

Evaluation Process

Victim Support will provide quarterly reports that capture key performance indicators including:

- *number of service users - both for Kingston Hospital and Wolverton Sexual Health Centre,*
- *referral rates, number of training sessions for NHS staff and attendees, partnership activities,*
- *quality of service questionnaires, savings to the public purse*
- *savings analysis.*

Project Achievements (up until August 31 2011)

In line with the project time line recruitment for the roles began on 22 August 2011 with a deadline for applications being set for noon on 9 September. In addition to this the Victim Support team in Kingston began the process of marketing the new service in anticipation of commencement and setting up contacts and arrangements within the hospital:

- *Informing members of the DV Strategic Group in Kingston of the forthcoming service*
- *Gaining the support of Rima Hawkings (KSHMCN Manager)*
- *Gaining the support of the Kingston Safer Partnerships*
- *Gaining the support of Martha Early (PCT Business Analysis for Public Health)*
- *Making contact with Richard Sims, Lead Specialist Nurse, Sexual Health, Wolverton Centre*
- *Beginning discussions about launching the service in line with White Ribbon Week*
- *Arranging for desk space at the Wolverton Centre*
- *Sourcing Sexual Health Training*
- *Arranging a visit to an ISVA Service based in Southwark*

By December 2011 Victim Support will have completed the following:

- *Completed successful recruitment for the role of the ISVA with the post holder now in place for the 12 month funded period.*
- *Completed Advanced CRB checks for the post holder*
- *Planned a training and induction timetable for the new post holder.*
- *Introduced the post holder to key stake holders*
- *Formally introduced the post holder at the local practitioners meeting and DV forum.*
- *The post holder has begun the process of setting up the service, making relevant links and has begun outreach to promote and market the service.*

We wish the new post holder success in their new role, especially in December when they will have begun to work with victims directly.

CommunityMark Commitment The Children & Young Person's Service (C&YPS) In Lewisham (CMMP 2)

Project Name	<i>The Children & Young Person's Service (C&YPS) In Lewisham (CMMP 2</i>
Commitments to sustain and improve your community impact in next 3 years?	<p>Lewisham was selected as John Laing investments in Lewisham include the new police stations, a number of social housing estates together with a substantial shareholding in the Docklands Light Railway extension that runs to Lewisham.</p> <p>In Lewisham, Victim Support runs the largest Victim Support unit of its type and was selected as a beacon of good practice; C&YPS provides emotional and practical support to young victims or witnesses of crime from 5 to 17 who either live or study in Lewisham. This service is free and confidential, dealing with crimes ranging from burglaries to robberies; serious violent assaults (including weapons) through to attempted murder, domestic violence, rape and sexual assaults.</p> <p>The government published its Youth Crime Action Plan (YCAP) on 15 July 2008. Chapter 3 of the Plan, entitled "Supporting Young Victims," committed to testing innovative ways of supporting young victims. It is our ambition to develop local solutions to meet the national objective by developing a MARAC (Multi Agency Risk Assessment Conference) approach for young victims of youth violence.</p> <p>This model works successfully for cases of domestic violence but has never been adapted specifically for crimes against young people. It is this innovative approach that can identify complex crimes early on and can make appropriate intervention by working at a multi- agency level.</p> <p>John Laing has agreed to fund the new post of Children & Young Person's Support Worker in Lewisham where they new post will be key to setting up the Youth Violence MARAC by engaging hard to reach young victims both referring and supporting them through the MARAC process. Aiming to break the cycle of re-victimisation and re-offence, often through intensive and long-term support, and as soon as a young person has been identified as experiencing violent victimisation and is at risk of future victimisation.</p> <p>The principle objectives are to:</p> <ul style="list-style-type: none"> • Follow a new procedural system to identify need and risk, quickly addressing support and vulnerability. • Referring them to the Youth Violence MARAC where they can work at multi-agency level around these high-risk cases to offer support and protection as well as ensuring more coordinated • Actions, so delivering a more effective response. • Support the young person and their family throughout the MARAC process with emotional and practical assistance. These include offering support pre, during and post-court procedures. • Capture outcomes, measuring and evaluating the impact of the service from both a professional and client point of view. <p>Vision</p> <p>The long-term goals are to roll out C&YPS with the MARAC approach across Victim Support in all London Boroughs. The aim is to benchmark good practice, offer guidance and create a communications platform for the Group to exchange ideas. This work paves the way for a consolidated service and long-term sustainability for Victim Support and partners.</p>
How you will measure your commitments?	<p>Number of people on course Collection and publication of annual data</p>

BTCV Green Gyms (CP)



John Laing donated £18,000 to help fund BTCV's innovative Green Gym programme, which has successfully converted six community groups into Green Gyms, made a positive impact on the health and well-being of the communities and individuals and laid the foundations for similar conversion projects in the future.

John Laing Charitable Trust shares BTCV's opinion that Green Gyms Conversions is now an acknowledged success and has meet the outputs agreed at the start of the project. A brochure describing the Green Gym conversions and the lessons learnt from the careful review and comparison of the methodology adopted for the initial projects. A download of the brochure is available from the John Laing web on BTCV's page in the community partners section.



Our new initiative with BTCV "Green Impacts" is jointly with The Bridge Trust for the next 3 years. The project builds on the success of the last project in capturing information which ensures that the benefits created can be recorded and the achievements shared.

Green Impacts (CP)

In 2011 John Laing donated £25,000 towards the first year of Green Impacts, BTCV's project which started in April 2011 with the broad aims of:

- Working with individuals and communities across London to encourage pro-environmental behaviour and by this, testing the belief that community resilience is increased by such interactions*
- Finding ways of measuring the impact of BTCV's work by developing our Management Information System (MIS) into an innovative impact model so we understand better the wider impacts of environmental volunteering*

Green Impacts has made a lot of good progress with the creation and implementation of the Change Tool Survey, already exceeding their yearly target for the baseline surveys. The project continues to gain a great deal of interest from participants.

Specifically the project focused on:-

- Delivering a workshop to BTCV staff to ensure we understand impacts & "community resilience" associated with our work.*
- Creating the survey*

- *Creating and piloting the Greener Living Action Plans*
- *Recruiting and inducting a second Volunteer Officer*
- *Ensuring compatibility with the Activity Management Programme*
- *Gaining access to SF12 data in useable format*

This quarter’s work mainly focused on getting all the systems in place for the project to run effectively and attending the Action Days to carry out the surveys. The Green Impacts team have taken on the administrative burden of the surveys at the moment whilst the systems are developed so they don’t overburden the project teams.

BTCV are working with Green Gym projects to develop and trial an extension to the existing “Welfare” form. This would be less work for employees and would have the additional benefit of being embedded into existing systems. A limited trial of this is planned with external analysis then the analysis will be done in house and comparison made to identify any anomalies. This project has continued to make the necessary links with other work going on within BTCV such as Mapping for Change, Activity Management Programme and SF12/Wellbeing Comes Naturally developments.



Participant completing survey

Evaluation Tool	Summary	Target Sample	Progress & % of annual target
<i>Baseline survey</i>	<i>The questionnaire is completed at the first point of contact that the beneficiary has with the project.</i>	<i>400 participants</i>	<i>431 (107% of annual target)</i>
<i>Follow-up survey</i>	<i>A repeat of the baseline survey</i>	<i>300 participants</i>	<i>68 (22.6%)</i>
<i>Group Greener Living Action Plans</i>	<i>Produced by groups showing a route map of behaviour change and some of the motivations for and barriers to that change</i>	<i>10 groups a year develop greener living action plans</i>	<i>1 (10%)</i>
<i>Greener Living Events</i>	<i>Plan events/workshops visits for groups on issues they are concerned with</i>	<i>12 events a year</i>	<i>1(8.3%)</i>
<i>Recruit Volunteer Officers</i>	<i>Recruit via BTCV website adverts and existing networks</i>	<i>2</i>	<i>2(100)%</i>

Although initially London based, the project will eventually have a major impact on all of BTCV’s operations and needs to develop with operational constraints in mind. The workshop we held on BTCV’s “Impacts and Community Resilience” in July really helped this process and shaped our concept of impact measurement and community resilience.

Homeless Link (CPR)

John Laing have supported Homeless link with £165,000 of funding since 2006 including 2011 payment of £25,000. Homeless Link provides central support for the day centres working with homeless people across the UK. John Laing enables the resource centre to target activities to 10 centres each year, were they have identified that the support will ensure the greatest value.



Homeless Link have been able to reach every one of the known 214 day centres in England by post and the majority by email to publicise good practice resources and information. Ten day centres received in depth support, improving the ability to review and improve their services and to improve their financial sustainability. Homeless Link has also piloted seminars and groups as a peer-led approach to developing the sector, again with highly positive feedback.

- One to one support work with ten day centres in England
- 2 Development of regional groups for day centre managers
- Development of online resources and email news bulletins
- Maintenance of the day centre database
- Provision of bursaries for training

John Laing believes that it is increasingly essential in the present economic climate to find ways of efficiently supporting the small and often under resourced charities.

Future Plans

Homeless Link are currently recruiting for a role that will provide support to a larger number of service providers around their needs for support in; professionalism, funding, meaningful activities for their clients, policies, procedures and local partnerships.

Community Mark Submission 2008 Homeless Link (CPR)

Project name	Homeless Link (CPR)
Inputs to this project.	Homeless Link received a donation of £25,000 in 2008. We have been long term supporters of Homeless Link, you will see the organisation with its former name of Homeless Alliance on our payment details, annual payments where £15,000 at 2005 raising to £25,000 per annum since 2006
The sustainable difference you are trying to make in the community.	The targets agreed for monitoring are as follows; Membership of the organisation, especially to the small and new day centres that struggle to find sustainable income The number of day centres we are able to fund the provision of development support The collection and publication of the relevant development organisation in a toolkit The establishment of benchmarks and the branding of Homeless Link as the repository for information for advice to homeless organisations
What the project has contributed to the community so far. Inputs to this project.	In 2008 the First "Day Centre of the Year" branded with John Laing and awarded at reception at Parliament Homeless Link has developed database of all Day Centres in England The new data base has enabled Homeless Link to identify centres that are not yet members, 2008 introduced membership fee for small organisations £10 per year. In 2008 One to One support for 10 day centres across England, an increase from the five supported in 2007. Case studies of the interventions with the ten centres have been completed. The new information gathered in 2008 has been collected enabling the Updating of guidance on; Invest to Save toolkit,
In The difference the project has	Our long term involvement with Homeless Link demonstrates John Laing's Partnering Ethos. Together over the past 15 years as Homeless Link has developed to become recognised as the national advisory organisation for all Homeless Charities, so has our

<p><i>made to the business.</i></p>	<p>in depth knowledge of the issues creating Homelessness and the solutions. This information is valuable to us in many areas of our business, from re-housing of formally homeless people on the social housing estates we manage, to providing the homeless with access to primary care in our new health centres. The more in-depth our understanding of underlying social issues, the more we can integrate solutions which enable equal access to services in all our facilities. This project and others like it demonstrate Laing's heritage and understanding of the issues creating problems and the solutions required to overcome the barriers. Supporting new initiatives demonstrates our confidence that we understand what will work and that this provides us with the ability to recognise new initiatives that will improve the delivery of services and raise aspirations.</p>
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Groundswell

Groundswell delivered an extensive range of projects to support homeless people to take more control of their lives, have a greater influence on the services they use and to play a full role in their communities.



As a consequence of Groundswells financial position we are allowing the majority of this year's grant to be spent on core costs, enabling Groundsell to pursue and plan for a sustainable structure, whilst continuing to deliver their essential core services.

Groundswell has approached Thames Reach with a formal offer for merger. Since then two reports have been conducted on business compatibility, with positive results. Both Boards of Trustees have now voted to move ahead with a partnership based on the Parent: Subsidiary model. The due diligence process currently being undertaken and it is hopeful a merger may be completed in the coming months.

John Laing has been pleased to support our long term partners in these times of change for the charity sector.



Emmaus

Emmaus Communities enable people to move on from homelessness, providing work and a home in a supportive, family environment. Companions, as residents are known, work full time collecting, renovating, and reselling donated furniture. This work supports the Community financially and enables residents to develop skills and rebuild their self-respect. By giving the homeless the opportunity to get more from their lives, they also help others in the process by working with local projects.



John Laing Charitable Trust provided a grant of £30,000 in February 2011 which is being used to finance a number of projects: the Annual Review, the Companion Ambassadors scheme, new media online content including online advertising, and a research project into the success of the Emmaus model. These 4 projects will improve understanding and recognition of the Emmaus Movement; something which is essential not only to raise public support, but to develop awareness of the services available to homeless people.

- **Research Project**
The field work element of the research project has been completed and five Communities participated – Emmaus Greenwich, Preston, Brighton, Gloucestershire and Cambridge. Interviews were conducted with Companions and staff as well as beneficiaries of external agencies, which work with these Emmaus Communities and refer clients. The two researchers from York University who are working on the project have delivered an update to the Federation Office on their research so far. They are now compiling their findings and we look forward to providing a summary of the research findings in our January Community report.
- **Annual Review**
The Annual Review has been signed off and the review has now gone to print.
- **Companions Ambassador scheme**
A group of Companions, Community Staff and UK Federation Office staff all attended the training session on working with the media at the Media Trust in July. They learned valuable skills on working with the media and how to answer difficult journalists' questions. The newly-formed Ambassadors Panel will be primed and be able to speak to the media to raise the profile of Emmaus. The group felt that the standard of training was very high and all participants took away a great deal of useful knowledge and new skills.
- **New media online content / website promotion / online advertising**



Work is still on-going on this section of the sponsorship. Emmaus has finished sorting our photographs to identify suitable pictures for publicity purposes and we now have an online photo library (through Picasa) which can be used by journalists and people within the Federation for newsletters etc. The funding enabled Emmaus to pay two photographers who took pictures at Emmaus Leeds and Emmaus Mossley and these pictures have been used to form the basis of our online library and to refresh our website.

Team Programme Young Enterprise London CPR

For the past four years John Laing has been supporting the "Team Programme" in London. The Team Programme has been developed for children with a variety and range of learning difficulties. The new Team Programme Initiative is already proving successful, with registrations and students numbers showing a significant increase over the same period last year. Since the December report, a lot of effort has resulted in a large increase in both registrations and student numbers, with a massive rise in student numbers.



Team Programme Event:



The Team Programme Final and Celebration event was well attended with 9 Teams entering. The quality of competition was high, and a small change in the format, (that of having short "intermissions" between presentations) was well received by the school staff present.



Tricky Traders from St Philips Special School in Kingston were the overall winners, with other awards going to Dysart Special School, Plumstead Manor School and Lewisham College.

Special Schools:

New (to Young Enterprise Team Programme) special schools have joined the Programme since December, including Oaktree Special School (Enfield), Olive School (Lambeth) and Richmond College (Richmond)

After visits by YE Staff, 6 further London schools have already "signed up" to the programme, and have registered as YE approved centres, but wish to start their Team Programme experience in September in order to fit in with their academic cycle. An initiative driven by YE and an existing Team Programme business adviser to get the programme running in Feltham Young Offenders Institution is ongoing, and although there are certain areas of the programme that may have to be omitted due to the rules of the centre, the experience is thought to be an important part of both rehabilitation and employability.

Community Mark Submission 2008 Team Programme Young Enterprise London (CPR)

Project name	Team Programme Young Enterprise London (CPR)
Inputs to this project.	Young Enterprise London Received a grant payment of £30,000 cash per annum since 2006, in 2005 Young Enterprise received £5,0000
The sustainable difference you are trying to make in the community.	Team Programme targets a specialist need in Young Enterprise London's mission is to "inspire and equip young people between 4 and 24 in London to learn and succeed through enterprise" The Team Programme is targeted at young people 15-19+ who have difficulties with their learning or disabilities. The specific Targets John Laing measures the success of our investment are: the number of centres the Team Programme Operates from Measure the success of participants with OCR qualification Number of Trade Fairs Number of Regional Competitions Number of competition Finals
What the project has contributed to the community so far. Inputs to this project.	In 2007/8 there was: Active programmes at 45 centres increasing from 30 centres in 2006/7 18 Trade Fairs 5 Regional Competitions 2 London Finals Out of 120 participants on the Team Programme 91 passed. Clifford Chance was secured as host for the Finals which attracted 150 attendees
In The difference the project has made to the business.	The Team programme, working with children with disabilities and learning difficulties crosses a number of our business streams, health, education, and housing. There is a very important lesson to be learnt about entrepreneurship and the limitless potential for good ideas to come from any member of society. The programme also demonstrates that any idea or business needs support to grow and relies on sharing experience. The success of the Team Programme grows year on year and is a great demonstration of why we should make special efforts to support people with special needs, to allow them to gain confidence in their own abilities and to alter public perception. As Pan London supporter for the Team Programme all Team Programme Branding recognises the John Laing Brand.

FareShare

FareShare is an incredibly simple concept: liaising with food manufacturers and retailers to access their supplies of surplus food. This is not food that has passed its use-by date and has deteriorated but is perfectly good for anyone to eat. Using teams of volunteers they redistribute food to over 600 charities and voluntary organisations throughout the country.



FareShare
community food network

WINNER
Britain's
most
admired
charities
2010



In May 2011 FareShare received the first of three annual grants of £20,000. The grant is to help cover core costs the charity is incurring as it expands the FareShare network

Bristol depot is continuing to pilot a hub and spoke model. The simple concept is to use third party organisations and/or volunteers to reach new charities and community organisations that are further away. In SW England talks based on spokes in Gloucester, Bath and Plymouth are on-going. The Community Membership Fees (the nominal charge made to each organisation supplied), or some part of, are intended to go to the hub to help pay for overhead costs. There is considerable additional managerial capacity needed to effect this change and this is

an area of support that FareShare national must provide. The Bristol trial will be complete by March 2012 at the latest and an assessment of its learning will be available to the rest of the network.

In conjunction with local delivery partners FareShare has started operations in Cardiff and a new project in Hull is in the process of commencing operations. Over the last six months the John Laing Charitable Trust support has helped FareShare to provide the expertise necessary for these new services to begin operating in order to reduce food poverty locally.



So far in 2011/12 our volunteers have redistributed over 1,175 tonnes of surplus food to our partner organisations across the country. This is enough food to make up 2,797,675 meals for people who experiencing food poverty.

Outputs; Increased public attention to food poverty

*"FareShare has helped us to provide food of a quality that our clients cannot get elsewhere and contributed to them receiving a more healthy diet. Every client gets access to fresh fruit and vegetables."
Chef, Homeless Hostel*

Through the charities FareShare supply, such as grassroots organisations such as Deptford Reach, the 999 Club and Kids Company our food is benefitting some of the most disadvantaged people in society including many thousands of homeless and vulnerably housed people.

The topic of food poverty and how 'waste' food is dealt with has gathered more public attention during the time FareShare and the John Laing Charitable Trust have been

working together. On Sunday 2nd October FareShare was featured in an article about food poverty in the Observer.

FareShare's work and the findings from their 2011 National Impact Survey helped inform the content of the article. The author, Jay Rayner, also spent a day volunteering at our Bermondsey depot and following the journey of the food redistributed from our Leicester service to the organisations that receive it, and seeing the impact that it has on the people that consume it. The article is included here alongside the executive summary of the National Impact Survey. The findings of the survey are adding to the pressure on FareShare to rescue and redistribute increased volumes of surplus food to tackle the growing issue of food poverty in the UK:

- 42% of charities surveyed reported an increase in demand for food in the past year as food prices soar and the recession bites, putting additional strain on families and people on low incomes.*
- 1 in 3 of the charities surveyed are facing government funding cuts, with 65% of these charities are slashing food budgets in an effort to stay afloat.*

We look forward to assisting FareShare with their expansions plans, this time of change has provided them with opportunities to fill an increasing demand, but with it the operational risks and costs associated with an expansion programme.



Maintenance of Community Investment Programme

Trust Deficit Budget (CMMP 10)

In line with its policy that Trust set a break even budget for 2011. The budget for 2011 was agreed by the Trustees in November 2010. It allows for community donations of £750,000 for the year 2011.

Community Mark Commitment (CMMP 10)

Project Name	Deficit Budget (CMMP 10)
Commitments to sustain and improve your community impact in next 3 years?	10. The Trust is committed to set a deficit budget, spending more than the income it receives on its income. The value of the Trust's assets as at 31 December 2008 was £44million.
How you will measure your commitments?	Preparation of annual reports and accounts audited and published on the Charity Commissions web site. Number of Community Partners Community Partners will be awarded grants for multiple years, normally 3, to take a project through development into a sustainable project capable of securing funding based on proven results.

Projects in Development, Key Partners

The potential of working with our charity partners to develop ways in which they can generate income is interesting in these times of economic uncertainty. For many of our partners there has been a need to be able to finance the core activities and commitments. We will continue to work with them as they develop new funding models based on the emerging policy and objectives.

2012 will take us into year 3 of our Community Mark programme and we will start discussions with our stakeholders to look for the most appropriate projects for projects starting in 2013. It is important for all of us, especially in these changing times that we ensure that we plan for projects which will provide long term sustainability.

Appendix A

John Laing Charitable Trust Funded Projects 2011-12

Trafford Hall (3 rd of 3)	50,000	<i>CMMP</i>
Business in the Community	30,300	<i>CP</i>
Emmaus (part accrued)	30,000	<i>CP</i>
Young Enterprise (3 rd of 3)	30,000	<i>CPR</i>
BTCV	25,000	<i>CP</i>
Croydon Commitment (3 rd of 3)	25,000	<i>CPR</i>
Hertfordshire Groundwork	25,000	<i>CP</i>
Homeless Link	25,000	<i>CPR</i>
Learning Through Landscapes	25,000	<i>CP</i>
Prince's Trust (2 nd of 4)	25,000	<i>CMMP</i>
Victim Support	25,000	<i>CP</i>
Atlantic College	24,000	<i>CMMP</i>
FareShare (1 st of 3)	20,000	<i>CP</i>
Kidscape	20,000	<i>CP</i>
National Literacy Trust (3 rd of 3)	20,000	<i>CP</i>
The Reading Agency (1 st of 3)	20,000	<i>CP</i>
CEO's Awards	17,000	<i>CP</i>
Amber Foundation	15,000	<i>CP</i>
Place2Be (2 nd of 2)	15,000	<i>CP</i>
Springboard for Children (3 rd of 3)	15,000	<i>CP</i>
Afasic	10,000	<i>CP</i>
Cheetwood (Big Life Group)	10,000	<i>CPR</i>
Great Ormond Street Hospital (3 rd of 3)	10,000	<i>CP</i>
Groundswell	10,000	<i>CP</i>
No Christmas Card Charity of the Year	10,000	<i>CP</i>
Outreach (1 st of 3)	10,000	<i>CP</i>
School Governors' One Stop Shop	10,000	<i>CP</i>
The Prince's Teaching Institute	10,000	<i>CP</i>
Urban Forum	10,000	<i>CP</i>
Voice	10,000	<i>CP</i>
Business in the Community	9,250	<i>CP</i>
DePaul Trust (2 nd of 3) (SVP)	7,500	<i>CP</i>
CRASH	6,000	<i>CP</i>

Appendix B The 10 projects committed to for 3 years Community Mark Monitored Projects (CMMP)

Commitments to sustain and improve your community impact in next 3 years?	How you will measure your commitments?
<p>1.ContinYou North Swindon Schools</p> <p>We are committed to completing development of an exemplar school in North Swindon. We assume there will be an on-going funding commitment of £30,000 per annum, plus management time, together with subsidised lettings rates.</p> <p>Commitment to date</p> <p>ContinYou, contribution committed in 2008 is £50,000, of which £35,000 allocated to Swindon. Cash to pay for Project Management Staff Staff time to liaise with client and senior teaching staff Staff time to attend community meetings Subsidised use of facilities</p> <p>Project description North Swindon Schools: We have been supporting ContinYou for many years now as they have grown to become one of the UK's leading educational charities. This project was selected due to the difficulties being experienced by ContinYou in meeting the Departments vision for Extended Schools in privately funded facilities, PFI and BSF schools, and examines whether the barriers to performance are real or imaginary. The project aims are to bridge these barriers and create an exemplar extended school, setting the benchmark for others to follow.</p> <p>We are currently working together creating an exemplar Extended School in North Swindon. The objective of an extended school is to provide a learning process that engages all the members of the local neighbourhood, students, parents, workers, employers etc. The project seeks to encourage the local neighbourhood to use the school outside school hours to meet their aspirations for Life Long Learning. The project seeks to find solutions to issues such as pupil exclusion, difficult and disruptive behaviour by finding solutions to the source of the problems. These programmes are as diverse as Dad's and Lad's groups for separated families and Outreach programme, run by the Army Cadet Force, for children identified at risk of exclusion.</p>	<p>Number of activities outside school hours. Number of visits to activities. Greater access to schools Increased openness about available funding Higher levels of self-motivation from community groups Greater access to schools Benefits to company Increase understanding of how Private Financed is perceived by Teaching Staff Increased understanding of the tensions between Local Education Authorities and head Teachers Developed knowledge of authorities budget holders and difficulties of silo public accounting practice Cross transfer of sector knowledge to assist with local area planning and the setting of local area targets</p>
<p>2. The Children & Young Person's Service (C&YPS) In Lewisham Lewisham was selected as John Laing investments</p>	<p>Number of people on course Collection and publication of annual data Establishment of Youth Violence MARAC's in other</p>

<p>in Lewisham include the new police stations, a number of social housing estates together with a substantial shareholding in the Docklands Light Railway extension that runs to Lewisham.</p> <p>In Lewisham Victim Support runs The largest Victim Support unit of its type and selected as a beacon of good practice, C&YPS provides emotional and practical support to young victims or witnesses of crime from 5 to 17 who either live or study in Lewisham. This service is free and confidential and deals with crimes ranging from burglaries to robberies; serious violent assaults (including weapons) through to attempted murder, domestic violence, rape and sexual assaults.</p> <p>The government published its Youth Crime Action Plan (YCAP) on 15 July 2008. Chapter 3 of the Plan, entitled "Supporting Young Victims," committed to testing innovative ways of supporting young victims. It is our ambition to develop local solutions to meet the national objective by developing a MARAC (Multi Agency Risk Assessment Conference) approach for young victims of youth violence.</p> <p>This model works successfully for cases of domestic violence but has never been adapted specifically for crimes against young people. It is this innovative approach that can identify complex crimes early on and can make appropriate intervention by working at a multi-agency level.</p> <p>John Laing has agreed to fund the new post of Children & Young Person's Support Worker in Lewisham where their new post will be key to setting up the Youth Violence MARAC by engaging hard to reach young victims both referring and supporting them through the MARAC process. Aiming to break the cycle of re-victimisation and re-offence, often through intensive and long-term support, and as soon as a young person has been identified as experiencing violent victimisation and is at risk of future victimisation.</p> <p>The principle objectives are to:</p> <ul style="list-style-type: none"> • Follow a new procedural system to identify need and risk, quickly addressing support and vulnerability. • Referring them to the Youth Violence MARAC where they can work at multi-agency level around these high-risk cases to offer support and protection as well as ensuring more coordinated • Actions, so delivering a more effective response. • Support the young person and their family throughout the MARAC process with emotional and practical assistance. These include offering support pre, during and post Court procedures. • Capture outcomes, measuring and evaluating the impact of the service from both a professional and client point of view. <p>Vision</p> <p>The long-term goals are to roll out C&YPS with the MARAC approach across Victim Support in all London Boroughs. The aim is to benchmark good practice, offer guidance and create a</p>	<p>high youth crime areas</p> <p>Funding of other schemes by other grant funders</p> <p>Aspiration to move towards funding by department of justice as agreed youth crime strategy.</p>
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communications platform for the Group to exchange ideas. This work paves the way for a consolidated service and long-term sustainability for Victim Support and partners.	
3. Trafford Hall will be retained as a Core Community Partner, working with them to ensure the long term sustainability of the centre. We will also continue to fund one scheme with them; this will be jointly decided at a later date.	Level of leveraged funding attracted Hours of Management Time Number of participants on funded scheme.
4. Atlantic College will be retained as a Core Community Partner; we will work with them to ensure they meet their aspirations for a new conference centre. We will continue with the 1 bursary place currently provided.	Level of leveraged funding attracted Number of participants attending the Extra-Mural Centre (EMC) Number of 2 nd Year Students and ex-students volunteering as EMC activity leaders.
5. Construction and Business Services Leadership Group Maintain commitment to be Patrons of the Group and maintain funding at current levels of £25,000 per year.	Number of supply chain partners actively involved Number of activities undertaken for Prince's Trust by employees Value of money raised for Prince's Trust through employee involvement.
6. Make a Difference, maintain commitment to promote the scheme internally and award cheques to all applications that meet the award criteria.	Number of applications made Number of Cheques paid Number of MAD case studies published on Intranet.
7. Work with existing community partners to develop schemes in Hounslow, using the facilities we operate for Leisure and Services Departments.	Number of schemes/activities Access to activities by groups normally excluded Partnership working between Not for Profit Organisations, no of organisations working collaboratively to develop sustainable delivery solutions.
8. Work with existing community partners to develop schemes in Croydon Town Centre, to capitalise on the investment being made in conjunction with Croydon Council for the regeneration of the Town Centre.	Number of schemes/activities Access to activities by groups normally excluded Partnership working between Not for Profit Organisations, no of organisations working collaboratively to develop sustainable delivery solutions.
9. Continuation of programme to visit our pensioners. To continue payments of summer and winter gratuities and to make hardship payments where applicable.	Number of pensioner visits Number of hardship payments Number of visits requiring support for applications for statutory assistance Collection of data and assistance of reports for the Employers Retirement Association Attendance at retirement club summer outings.
10. The Trust is committed to set a deficit budget, spending more than the income it receives on its income. The value of the Trust's assets as at 31 December 2008 was £44million.	Preparation of annual reports and accounts audited and published on the Charity Commissions web site. Number of Community Partners Community Partners will be awarded grants for multiple years, normally 3, to take a project through development into a sustainable project capable of securing funding based on proven results.

Appendix C Community Mark Submission. Projects (CMMP)

How does the company enable employees to contribute to the community?

A: Systems and policies

We publish the John Laing Community Policy both on the intranet and publicly on our web site. The policy is reviewed by the Communities Work stream who report to the group CSR executive committee who are responsible for all areas of corporate sustainability. To ensure that all our staff recognises the value the company places on CSR every employee must agree to one CSR target in their annual performance review. We recognise that all our staff and their families are members of the community and we want to support their and their families' activities beyond the workplace. The two schemes we have to support staff by providing grants are, Make a Difference, where staff can apply for an annual grant of £500.00 or Matched Giving where a grant will be made to double money raised for a charity, up to a maximum of £2,000.00 The company also encourages volunteering and provides a number of options, volunteering for one of our Strategic Community Partners for example The Prince's Trust, on a scheme which has been co-ordinate by the Community partner's Account Manager, through a work teams, team bonding day, to work on a specific task for a charity close to the place of work, or by joining an in house voluntary group that undertakes regular activities, such as our School readers group. Local offices are able to request larger donations from the Trust for community activities that are aligned with our strategic community objectives. Should a regional or project office require assistance in making an application the Communities Work Stream will provide any required support.

B: Ways employees are engaged

Our key community achievements are conveyed to our staff through a number of communications channels. For our staff based behind a desk the company intranet supplies details of the latest community activities undertaken, together with advertising for volunteers for specific projects or programmes. The John Laing web site has been designed to explain our Community Policy, describe the Strategic Community Partnerships and current key projects. As this information is publicly available it enables our customers and stakeholders to request from our staff assistance with community projects. When the Charitable Trust gives a grant we ask that our employees report progress and stories of interest that will encourage others to get involved. These are then published on our web and intranet sites. If we achieve an award for our Community activities these will flash up as news stories. Chief Executives Award is an annual competition that highlights individual or team achievements in the provision of CSR. The initial selection of projects is by peer nomination, ensuring that even the most modest of individuals are recognised for making a difference. John Laing also has a Community Work Group, which is made up of representatives of all areas of the business. Members of the Community work stream will champion the community activities in their individual business areas. They will also work together to provide support and motivation to project teams and regional offices to develop local community projects.

Key commitments for the next three years

Commitment	Measurement
<p>We have introduced 2 new projects, which we have described as projects 1 and 2. These projects have been designed at the outset to capture a far more detailed data set, not just looking at the financial inputs to John Laing Charitable Trust, but to record the inputs and outputs of all stakeholders over a longer period. This has required a far greater level of planning to ensure we are working with Authorities to capture so the data they capture and the KPI's they set are linked in with the project aims. 1. ContinYou North Swindon Schools We are committed to completing development of an exemplar school in North Swindon. We assume there will be an on-going funding commitment of £30,000 per annum, plus management time, together with subsidised lettings rates. Commitment to date ContinYou, contribution committed in 2008 is £50,000, of which £35,000 allocated to Swindon. Cash to pay for Project Management Staff time to liaise with client and senior teaching staff time to attend community meetings Subsidised use of facilities Project description North Swindon Schools: We have been supporting ContinYou for many years now as they have grown to become one of the UK's leading educational charities. This project was selected due to the difficulties being experienced by ContinYou in meeting the Departments vision for Extended Schools in privately funded facilities, PFI and BSF schools, and examines whether the barriers to performance are real or imaginary. The project aims are to bridge these barriers and create an exemplar extended school, setting the benchmark for others to follow. We are currently working together creating an exemplar Extended School in North Swindon. The objective of an extended school is to provide a learning process that engages all the members of the local neighbourhood, students, parents, workers, employers etc. The project seeks to encourage the local neighbourhood to use the school outside school hours to meet their aspirations for Life Long Learning. The project seeks to find solutions to issues such as pupil exclusion, difficult and disruptive behaviour by finding solutions to the source of the problems. These programmes are as diverse as Dad's and Lad's groups for separated families and Outreach programme, run by the Army Cadet Force, for children identified at risk of exclusion.</p>	<p>Number of activities outside school hours. Number of visits to activities. Greater access to schools Increased openness about available funding Higher levels of self-motivation from community groups Greater access to schools Benefits to company Increase understanding of how Private Financed is perceived by Teaching Staff Increased understanding of the tensions between Local Education Authorities and head Teachers Developed knowledge of authorities budget holders and difficulties of silo public accounting practice Cross transfer of sector knowledge to assist with local area planning and the setting of local area targets</p>
<p>The Children & Young Person's Service (C&YPS) In Lewisham was selected as John Laing investments in Lewisham include the new police stations, a number of social housing estates together with a substantial shareholding in the Docklands Light Railway extension that runs to Lewisham. In Lewisham Victim Support runs The largest Victim Support unit of its type and selected as a beacon of good practice, C&YPS provides emotional and practical support to young victims or witnesses of crime from 5 to 17 who either live or study in Lewisham. This service is free and confidential and deals with crimes ranging from</p>	<p>Number of people on course Collection and publication of annual data Establishment of Youth Violence MARAC's in other high youth crime areas Funding of other schemes by other grant funders Aspiration to move towards funding by department of justice as agreed youth crime strategy.</p>

<p>burglaries to robberies; serious violent assaults (including weapons) through to attempted murder, domestic violence, rape and sexual assaults. The government published its Youth Crime Action Plan (YCAP) on 15 July 2008. Chapter 3 of the Plan, entitled "Supporting Young Victims," committed to testing innovative ways of supporting young victims. It is our ambition to develop local solutions to meet the national objective by developing a MARAC (Multi Agency Risk Assessment Conference) approach for young victims of youth violence. This model works successfully for cases of domestic violence but has never been adapted specifically for crimes against young people. It is this innovative approach that can identify complex crimes early on and can make appropriate intervention by working at a multi-agency level. John Laing has agreed to fund the new post of Children & Young Person's Support Worker in Lewisham where their new post will be key to setting up the Youth Violence MARAC by engaging hard to reach young victims both referring and supporting them through the MARAC process. Aiming to break the cycle of re-victimisation and re-offence, often through intensive and long-term support, and as soon as a young person has been identified as experiencing violent victimisation and is at risk of future victimisation. The principle objectives are to:</p> <ul style="list-style-type: none"> • Follow a new procedural system to identify need and risk, quickly addressing support and vulnerability. • Referring them to the Youth Violence MARAC where they can work at multi-agency level around these high-risk cases to offer support and protection as well as ensuring more coordinated • actions, so delivering a more effective response. • Support the young person and their family throughout the MARAC process with emotional and practical assistance. These include offering support pre, during and post Court procedures. • Capture outcomes, measuring and evaluating the impact of the service from both a professional and client point of view. <p>Vision The long-term goals are to roll out C&YPS with the MARAC approach across Victim Support in all London Boroughs. The aim is to benchmark good practice, offer guidance and create a communications platform for the Group to exchange ideas. This work paves the way for a consolidated service and long-term sustainability for Victim Support and partners.</p>	
<p>Trafford Hall will be retained as a Core Community Partner, working with them to ensure the long term sustainability of the centre. We will also continue to fund one scheme with them; this will be jointly decided at a later date.</p>	<p>Level of leveraged funding attracted Hours of Management Time Number of participants on funded scheme</p>
<p>Atlantic College will be retained as a Core Community Partner; we will work with them to ensure they meet their aspirations for a new conference centre. We will continue with the 1 bursary place currently provided</p>	<p>Level of leveraged funding attracted Number of participants attending the Extra-Mural Centre (EMC) Number of 2nd Year Students and ex students volunteering as EMC activity leaders</p>
<p>Construction and Business Services Leadership Group Maintain commitment to be Patrons of the Group and maintain funding at current levels of £25,000 per year</p>	<p>Number of supply chain partners actively involved Number of activities undertaken for Prince's Trust by employees Value of money raised for Prince's Trust through employee involvement.</p>
<p>Make a Difference, maintain commitment to promote the scheme internally and award cheques to all applications that meet the award criteria</p>	<p>Number of applications made Number of Cheques paid Number of MAD case studies published on Intranet</p>

<p>Work with existing community partners to develop schemes in Hounslow, using the facilities we operate for Leisure and Services Departments</p>	<p>Number of schemes/activities Access to activities by groups normally excluded Partnership working between Not for Profit Organisations, no of organisations working collaboratively to develop sustainable delivery solutions.</p>
<p>Work with existing community partners to develop schemes in Croydon Town Centre, to capitalise on the investment being made in conjunction with Croydon Council for the regeneration of the Town Centre (Please see attached the Croydon Partnership Programme)</p>	<p>Number of schemes/activities Access to activities by groups normally excluded Partnership working between Not for Profit Organisations, no of organisations working collaboratively to develop sustainable delivery solutions.</p>
<p>Continuation of programme to visit our pensioners. To continue payments of summer and winter gratuities and to make hardship payments where applicable.</p>	<p>Number of pensioner visits Number of hardship payments Number of visits requiring support for applications for statutory assistance Collection of data and assistance of reports for the Employers Retirement Association Attendance at retirement club summer outings.</p>
<p>The Trust is committed to set a deficit budget, spending more than the income it receives on its income. The value of the Trust's assets as at 31 December 2008 was £44million.</p>	<p>Preparation of annual reports and accounts audited and published on the Charity Commissions web site. Number of Community Partners Community Partners will be awarded grants for multiple years, normally 3, to take a project through development into a sustainable project capable of securing funding based on proven results.</p>